

TERMS OF ACCREDITATION OF AVS-ACCREDITED CERTIFIED DOG TRAINERS

1.1. GENERAL

- 1.1.1. The names of AVS-Accredited Certified Dog Trainers (“ACDTs”, each an “ACDT”) are published on the website of Animal and Veterinary Service of the National Parks Board (“AVS”) for informational purposes only. AVS is not affiliated with and does not endorse or recommend any specific ACDT.
- 1.1.2. AVS reserves the right not to accredit an applicant as an ACDT and shall not be obliged to provide any reasons for the same.
- 1.1.3. AVS may conduct unannounced visits to training sessions conducted by any ACDT to observe the standard of training. Additionally, the ACDT shall submit any training records upon AVS’ request for the same.
- 1.1.4. ACDTs shall not use the marks and logos of AVS or the National Parks Board for any purpose without the prior written consent of AVS. Each ACDT acknowledges that such consent may be given or withheld by AVS at its absolute discretion and if given, shall be on such terms and conditions as AVS shall at its absolute discretion deem fit to impose.
- 1.1.5. ACDTs shall not use the terms “National Parks Board”, “NParks”, “Animal and Veterinary Service” or “AVS” for any purpose in connection with or related to its services, save that an ACDT may refer to itself in writing as an “AVS-accredited dog trainer” if such reference is accompanied at all times by a footnote containing the Disclaimer, which shall be prominently displayed on the relevant website, document or other written material. For purposes of this paragraph 1.1.5, the “Disclaimer” shall refer to the following paragraph:

“AVS-accredited dog trainers have met AVS’ criteria for accreditation. Notwithstanding this, all potential customers are expected to conduct their own due diligence and assessment of the services and products offered by the dog trainer as appropriate for their needs. NParks assumes no liability whatsoever arising from or in connection with the acceptance of services and/ or use of products offered by the dog trainer.”

1.2. CRITERIA TO REMAIN ACCREDITED

- 1.2.1. The accreditation of an ACDT is subject to the ACDT maintaining his/ her accreditation and/or certification from the relevant Approved Organisation. For purposes of this paragraph 1.2.1, the “**Approved Organisation**” refers to any of the following organisations:
 - a) International Association of Animal Behavior Consultants (IAABC);
 - b) Certification Council for Professional Dog Trainers (CCPDT);
 - c) Animal Behaviour Society (ABS); or
 - d) The American College of Veterinary Behaviorists (ACVB).
- 1.2.2. To avoid doubt, in the event that an ACDT’s accreditation lapses pursuant to paragraph 1.2.1, he/ she must re-apply to be accredited as an ACDT.

1.3. ADVERSE FEEDBACK AGAINST ACCREDITED TRAINERS

- 1.3.1. AVS shall assess adverse feedback against ACDTs which relate to the following issues:
- a) Misrepresentation/expiry of accreditation and/ or certifications from Approved Organisation(s);
 - b) Non-compliance with animal-related legislation (e.g. unleashing of dogs in public);
 - c) Training methodology/effectiveness;
 - d) Animal welfare issues; and
 - e) Unprofessional conduct (including but not limited to false marketing, committing an offence during training, or hurting the reputation of AVS).
- 1.3.2. If AVS receives any adverse feedback against an ACDT relating to any of the issues listed under paragraph 1.3.1 and such feedback is verified as credible,
- a) the ACDT's status as an accredited dog trainer may be suspended until investigations are completed and he/ she will be de-listed or reinstated as an ACDT depending on the outcome of the investigations; and
 - b) such feedback will be forwarded to the relevant Approved Organisation under which the ACDT has been accredited and/ or certified.
- 1.3.3. Before AVS decides to suspend an ACDT's status as an accredited dog trainer or de-list an ACDT under paragraph 1.3.2(a), AVS may invite the ACDT to:
- a) attend an interview to provide an explanation for the adverse feedback; or
 - b) provide any written statement, accompanied by relevant supporting documents, to provide an explanation for the adverse feedback.
- 1.3.4. AVS shall consider the ACDT's explanation and any written statement and supporting documents that the ACDT may furnish pursuant to paragraph 1.3.3 in making its decision.
- 1.3.5. An ACDT shall be de-listed if convicted of any animal-related offence.

Acknowledgment

I, _____ (name), _____ (last 4 digits of NRIC), declare that I have read, understood and acknowledged the Terms of Accreditation of AVS-Accredited Certified Dog Trainers.

Date

Signature of Applicant