

**PET SHOP LICENCE CONDITIONS (6)
DISPLAY AND SALE OF OTHER TYPES OF PETS¹**

Currently, these conditions cover the red-eared slider (*Trachemys scripta elegans*), land hermit crab (*Coenobita rugosus*), Malayan box turtle (*Cuora amboinensis*), green tree frog (*Litoria caerulea*) and moon jellyfish (*Aureliaaurite*).

The Animal & Veterinary Service (“AVS”) is a cluster of the National Parks Board, a statutory board constituted under the National Parks Board Act (Cap. 198A).

INTRODUCTION

- A. A pet shop licence from AVS is required to display or sell pets under the Animals and Birds (Pet Shop and Exhibition) Rules 2004.
- B. The licence is issued subject to (1) submission of a valid application, (2) satisfactory applicant assessment (in the form of a course, interview or test), (3) satisfactory inspection of premises and (4) compliance with licence conditions.
- C. The licence is renewable annually.
- D. The licensee shall comply with all conditions of the licence at all times. Failure to comply with any condition of the licence shall constitute an offence under the law and the licensee shall be subject to regulatory action. The licensee may also be liable to be prosecuted in Court under the applicable law, or have his / her licence suspended or revoked at the discretion of the Director-General.
- E. The licensee undertakes a duty of care to ensure that the animals in the confined environment of shop are (1) healthy and in good condition (2) housed in a clean, comfortable and safe environment and (3) managed properly according to their needs and developmental requirements.
- F. The licensee shall not display or sell any animal which AVS has not given written approval for and which is not listed on the licence.
- G. The display and sale of drugs, medications and preparations that require a prescription from a veterinary surgeon is not allowed.

LICENCE CONDITIONS

HOUSING & ENVIRONMENT

1. Animals must be kept in tanks of adequate size. There must be no overcrowding.
2. Tanks and containers must be in good condition and kept clean. Unsafe structures, such as damaged racks, must not be used.

3. Water quality in the tanks and containers must be properly maintained for the animals. There should not be excessive fecal waste / uneaten food left in the tank.
4. Only compatible animals are to be kept together. (Note: Fight injuries will be considered as a sign of incompatibility)
5. Semi-aquatic animals must be kept in containers big enough to allow them to move freely. The water in the container must be clean and deep enough to allow the animals to swim freely. Semi-aquatic animals must also be provided with a dry area to rest on.

MANAGEMENT & HEALTHCARE

6. All animals displayed for sale must be healthy. Sick, diseased or injured animals must be removed from the display tanks / containers and given appropriate treatment.
7. The shop must display an emergency contact number on the shop front for the public to call in the event of an emergency and there must be evacuation arrangements in place.

REGULATORY REQUIREMENTS

8. The source of the animals and their date of arrival in the shop must be available.
9. Only animals which AVS has given written approval to display and sell are to be kept on the premises.
10. Stock-tracking must be done for Malayan Box Turtles (*Cuora amboinensis*), and any other animals as required by AVS. Animals listed under CITES (Appendices I, II and III) must have valid CITES permits and/or certificates. Any acquisitions or purchases of animals from other importers must have supporting documents such as letters of transfer or invoices. CITES animals sold must be accompanied by a letter of transfer containing details of the animal.
11. All animals must be kept in their designated display areas approved by AVS. Any change of location of the animal display area must be approved by AVS.
12. Animals must not be displayed outside the shop premises unless the licensee has obtained written permission from the relevant building or area management.
13. The licensee, manager and all staff who have worked longer than 6 months at the shop must attend structured formalized training for the pet retail industry at a teaching institution recognized by AVS, when required.
14. There must be no non-compliance with the requirements of other regulatory agencies.

Animal & Veterinary Service (AVS)
52 Jurong Gateway Road, #09-01
Singapore 608550
Tel: 1800-476-1600
Email: animal_feedback@nparks.gov.sg

¹ Currently, the red-eared slider (*Trachemys scripta legans*), land hermit crab (*Coenobita rugosus*), Malayan box turtle (*Cuora amboinensis*), green tree frog (*Litoria caerulea*) and moon jellyfish (*Aureliaaurite*) are allowed to be displayed and sold. Additional conditions will apply for the hermit crab, Malayan box turtle and green tree frog.