

CONDITIONS FOR THE QUARANTINE OF DOGS AND CATS AT HOME

If the animal is to be quarantined at a residential place, the licence holder shall comply with the following conditions:

1. After inspection at border control points, the animal must be sent directly to the quarantine premises. The licence holder shall engage one of AVS's designated pet transporters to transport the animal from the border control point to the quarantine premises, at the licence holder's costs.
2. Upon arrival of the animal at the quarantine premises, proof must be shown to an authorised officer that the animal has arrived at the premises without delay. Such proof must be in a form that is acceptable to the authorised officer.
3. The animal shall be isolated and quarantined only at the quarantine premises during the quarantine period.
4. Apart from the other animals listed in the import licence, no other animal is allowed in the quarantine premises during the quarantine period.
5. Subject to condition 14, the animal is not allowed to leave the quarantine premises during the quarantine period.
6. Subject to conditions 7, 8, 9 and 14, no visitors are allowed in the quarantine premises during the quarantine period.
7. During the quarantine period, the licence holder must facilitate checks by authorised officers, which may include random in-person checks and video calls, on the health of the animal and compliance to the quarantine requirements.
8. At the end of quarantine period, the licence holder must seek and facilitate a final check by an authorised officer to obtain approval for the release of the animal from quarantine.
9. If any of these conditions or any condition imposed by the Director-General, Animal Health and Welfare is suspected to have been breached or if the licence holder is uncontactable, authorised officers may visit the quarantine premises without notice and the licence holder must bear the costs of inspection at a rate of \$63 per hour or part thereof.
10. If the licence holder is found to have breached any of these conditions, the licence holder shall surrender the animal for isolation and quarantine at a quarantine station immediately.
11. The licence holder shall check the animal for any signs of illness (e.g. skin or ear problems) regularly, to enable early detection of potential problems and seek prompt veterinary attention if necessary.
12. Any expenditure incurred in the process of the quarantine shall be borne by the licence holder.
13. The licence holder shall report any event of sickness or death of the animal, to AVS immediately at 1800 476 1600 and AVS has the right to carry out any tasks which are deemed necessary.
14. If the animal is sick, the licence holder may engage a private veterinarian to provide house call services. The licence holder must inform the attending veterinarian that the animal is under quarantine for importation purposes. In the event that the animal has to be sent to a veterinary clinic for diagnosis or treatment, the licence holder shall send the animal to one of the designated veterinary clinics stipulated in Annex A. In the event that the licence holder wishes to send the animal to a veterinary clinic that is not a designated veterinary clinic stipulated in Annex A, the licence holder shall seek the prior approval from an authorised officer prior to removing the animal from the quarantine premises. The licence holder shall engage one of the designated pet transporters to arrange for transportation of the animal from the quarantine premises to the veterinary clinic, at the licence holder's costs.
15. In the event of the death of the animal, the licence holder must surrender the carcass of the animal to an authorised officer for post-mortem examination.

16. These requirements are subject to change from time to time as the Director-General, Animal Health and Welfare deems fit, without further consultation.
17. The licence holder shall be solely liable for, fully indemnify and hold NParks, its officers, employees and agents, to the maximum extent permitted by law, harmless from and against all liabilities, damages, costs and expenses arising from any claims, demands, actions, proceedings, recoveries, judgment or execution, damages, costs (including legal costs on a full indemnity basis and/ or reasonable solicitor's fees), losses and expenses of any nature which NParks, its officers, employees or agents, may suffer or incur by, from or in connection with the isolation and quarantine of the animal at the quarantine premises.

Annex A – Designated Veterinary Clinics

S/N	Veterinary Clinic / Hospitals	Address / Contact
1	Star Veterinary Clinic	211 Hougang Street 21, #01-301 Singapore 530211 Tel No. 62809880
2	Canopy Veterinary Clinic	1 Yuan Ching Road, #03-03 Singapore 618640 Tel No.: 69808582
3	United Veterinary Clinic	107 Ang Mo Kio Ave 4, #01-148 Singapore 560107 Tel No.: 6455 6880
4	The Eye Specialist for Animals Pte Ltd (for treatment of ophthalmological issues only)	299 Tanjong Katong Road Singapore 437082 Tel No.: 6241 2011
5	Allpets and Aqualife Vet Clinic	24 Jalan Kelulut, Seletar Hills Estate Singapore 809041 Tel No.: 6481 3700
6	Advanced Vetcare (24 hours)	18 Jalan Pari Burong Singapore 488684 Tel No.: 6636 1788