

WHAT YOU NEED TO KNOW

BRINGING PET BIRDS



INTO SINGAPORE

SOME FACTS.....

- * Personal pet birds are imported for personal keeping or breeding and not for commercial purposes (eg. sale or breeding for sale).
- * The Convention on International Trade in Endangered Species of Wild Fauna and Flora (**CITES**) is an international agreement to ensure that trade ceases to threaten wildlife with extinction. Singapore became a signatory to CITES in 1986 and regulates trade in endangered species through a system of permits. The National Parks Board (NParks) is the national CITES authority in Singapore (wef 1 Apr 2019).
- * Some birds such as parrots (eg. macaws, cockatoos, amazons), are protected under the CITES, which means that the import of the birds into Singapore would require CITES permits.
- * All parrots (*Psittaciformes spp.*), with the exception of 4 species, are protected under the CITES. The 4 non-CITES parrot species are the Peach-Faced lovebird (*Agapornis roseicollis*), Budgerigar (*Melopsittacus undulatus*), Cockatiel (*Nymphicus hollandicus*) and Ring-necked parakeet (*Psittacula krameri*).
- * Certain parrots are listed as highly endangered species under **CITES Appendix I**. This listing means that commercial import/export/re-export of the bird is not allowed unless the bird is bred in captivity in operations or farms that are registered with the CITES or used for non-commercial purposes.

STEPS TO IMPORT BIRDS

(1) Check if the bird is from a **bird-flu** affected country on AVS microsite



(2) Check if the bird can meet AVS' **import health requirements** on AVS microsite



(3) For CITES-listed birds, apply for the following documents before import:

- **CITES export/re-export permit** from exporting/re-exporting country
- **CITES import permit** from NParks using a copy of the foreign CITES export/re-export permit as supporting document.



(4) Apply for a **AVS import licence** within 30 days of import



(5) Make appointment online for inspection at Changi Animal and Plant Quarantine (CAPQ)



(6) Present **original** AVS import licence, CITES export/re-export permit and CITES import permit (for CITES-listed birds), health certificate and laboratory reports to AVS officers at CAPQ during inspection of birds

MORE INFORMATION.....

(Step 1) Bird-flu status of exporting/re-exporting country

- ☐ Check whether the country where you are importing the bird from is a bird-flu affected country on AVS microsite: <https://www.nparks.gov.sg/avs/animals-and-pets/bringing-animals-into-singapore-and-exporting/importing-export-and-transshipment>.
- ☐ Import of birds from bird-flu affected countries is not allowed due to disease concerns.

(Step 2) AVS' import veterinary conditions

- ☐ Check if the bird can meet AVS' import health requirements on AVS microsite: [Veterinary Conditions for Birds \(Other than Domestic birds\)](https://www.nparks.gov.sg/avs/animals-and-pets/bringing-animals-into-singapore-and-exporting/importing-export-and-transshipment) under <https://www.nparks.gov.sg/avs/animals-and-pets/bringing-animals-into-singapore-and-exporting/importing-export-and-transshipment>.
- ☐ The AVS' veterinary conditions include requirements such as pre-export isolation, laboratory tests, health certification, quarantine and inspection by AVS.

(Step 3) Foreign CITES export/re-export permit and Singapore CITES import permit (for CITES-listed birds)

CITES species?	<input type="checkbox"/> Check if your bird is a CITES-protected species by entering the species name (scientific name) of the bird in the CITES species database: http://www.speciesplus.net/ . If the species is listed, the details of the listing will appear in the search result as Appendix I, II or III.
Obtain CITES export/re-export permit	<input type="checkbox"/> Check contact details of the CITES authority of the exporting/re-exporting country on the CITES website: http://www.cites.org/cms/index.php/component/cp/?country=LA for application and issuance of a CITES export/re-export permit. <input type="checkbox"/> Check with the exporting/re-exporting country on their requirements before you import your bird.
Apply for CITES import permit from NParks	<input type="checkbox"/> Apply online via LicenceOne website: https://licence1.business.gov.sg and attach a softcopy of the foreign CITES export/re-export permit in your application, at least 2 working weeks before arrival of your bird.

	<input type="checkbox"/> Do not ship out the bird if you have not obtained all the necessary import documents from NParks/AVS to avoid delay in import clearance of your bird.
Type of service	<p>Normal</p> <p><i>*Express service is not applicable for CITES import permit applications.</i></p>
Duration of processing & issuance	<input type="checkbox"/> Generally within 7 working days from submission of complete application and supporting document. Approval of the application may take longer than 7 working days if verification of the foreign CITES export/re-export permit is necessary. <input type="checkbox"/> Any incomplete or incorrect submission may delay the processing time or may render your application to be rejected.
CITES Permit fee	<p>S\$60</p> <p>(Each CITES permit costs S\$12 per species subject to a minimum of S\$60 per consignment)</p>
Status of application	<input type="checkbox"/> Check online via LicenceOne for status of your application.
Payment	<input type="checkbox"/> Online payment via LicenceOne by internet banking or credit card under 'Payment' tab. <input type="checkbox"/> Payment is required to be made before the permit can be generated by NParks.
Printing/ Collection of CITES permit	<input type="checkbox"/> You may print the permit on your own if you have a compatible watermark printer. For a list of compatible printers, please refer to the LicenceOne under HOW IT WORKS? -> Phidelity Printers (Watermark) Compatibility List <left side menu> <input type="checkbox"/> For self-printing of CITES permit, please login LicenceOne, go to 'Licenses' tab > Search for the permit number > Click on 'Action' button > Select 'Print'. <input type="checkbox"/> If you do not have a compatible watermark printer, please visit our office or appoint someone to collect the permit by quoting your name and application number on your behalf at our office at JEM. <input type="checkbox"/> Only visit our office to collect the permit when you receive a notification via email/SMS with the CITES permit number for collection.
Permit validity	<input type="checkbox"/> 3 months, subject to extension up to the validity of the foreign CITES export/re-export permit before permit expires. <input type="checkbox"/> Apply for renewal on the LicenceOne and bring the original CITES import permit to our office at JEM for manual extension.
Usage of permit	Each CITES import permit can only be used once for one consignment

(Step 4) NParks/AVS import licence

Apply for Licence to Export Animals/Birds/ Eggs/Biologics	<input type="checkbox"/> Apply online via LicenceOne website: https://licence1.business.gov.sg . Please note that the AVS import licence is valid for 30 days. <input type="checkbox"/> Quote the application number for the CITES import permit (for CITES-listed birds) under 'Remarks' field in your online application. <input type="checkbox"/> For CITES-listed birds, you may apply for the CITES import permit and AVS import licence at the same time. The AVS import licence will only be processed after the CITES import permit is approved.	
Type of service	Normal	Express
Duration of processing & issuance	Issuance within 2 working days from receipt of complete documents	Issuance within 1 working day from receipt of complete documents
Licence fee	S\$50	S\$100
Status of application	<input type="checkbox"/> Check online via LicenceOne for status of your application.	
Payment	<input type="checkbox"/> Online payment via LicenceOne by internet banking or credit card under 'Payment' tab.	
Printing/ Collection of licence	<input type="checkbox"/> Print the licence on your own if you have a printer. <input type="checkbox"/> Or you can opt to collect the printed licence (during your online application) from our office at JEM.	
Permit validity	30 days	

(Step 5 & 6) Clearance at Changi Animal and Plant Quarantine (CAPQ)

- ☐ Make an appointment for the inspection of your consignment at CAPQ by submitting an online booking request via iFAST e-Service at least 5 days before inspection, before 12.00pm.

Changi Animal and Plant Quarantine Station Agri-Food & Veterinary Authority Gate C7, Airport Cargo Road Changi Airfreight Centre Changi Animal & Plant Quarantine	Operating hours: 8.00am - 1.00pm 2.00pm - 10.30pm (1-2pm Lunch Hour) Mon - Sat Sun and Public : Closed
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Singapore 918104 Tel: 65457523 Click here for direction to CAPQ	Holidays
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- ☐ Check with your airlines if there is any restriction or additional requirements for transporting pet birds.
- ☐ Present the **original** AVS import licence, CITES export/re-export permit and CITES import permit (for CITES-listed birds), health certificate, and laboratory reports to CAPQ officers when your pet bird arrives in Singapore.
- ☐ Surrender the original foreign CITES export/re-export permit and health certificate to CAPQ.
- ☐ CAPQ officers will inspect the birds and endorse on the original CITES import permit and AVS import licence.
- ☐ Copies of the endorsed CITES import permit and AVS import licence will be kept by you.
- ☐ For more information on clearing your pets upon arrival in Singapore, please refer to our website: <https://www.nparks.gov.sg/avs/animals-and-pets/bringing-animals-into-singapore-and-exporting/animal-quarantine-and-avs-border-control-checkpoints/changi-animal-quarantine-station>.

You may wish to know

- ❖ Certain species of cockatoo, macaw and amazon are highly endangered and protected under the **CITES Appendix I**. Check the listing of your bird on the CITES species database: <http://www.speciesplus.net/>.
- ❖ There are certain Appendix I bird species that are captive-bred by CITES-registered operations or farms for commercial purposes. The CITES register is available on CITES website: https://cites.org/common/reg/e_cb.html. If you are importing the Appendix I bird from CITES-registered operation, please follow the above procedure (step 1 to 6).
- ❖ For import of Appendix I birds that are not produced from CITES-registered operations, you must seek **in-principle approval** from NParks first before you submit your import application. Please email your request to us (see contact details below).

Not sure? Need advice?

If you need clarifications or assistance on the import procedure, feel free to contact us:

If you need clarifications or assistance on the import/re-export procedure, feel free to contact NParks:

Contact	animal_feedback@nparks.gov.sg
Address	NParks/AVS Service Centre 52 Jurong Gateway Road #06-01 Singapore 608550
Operating hours	Monday to Thursday (8.30am – 5.30pm) Friday (8.30am – 5.00pm) Closed (Lunch hour 12.30pm – 1.30pm)