

CATEGORY C

Austria, Belgium, Canada, Cyprus, Estonia, Finland, France, Italy, Latvia, Netherlands, Slovakia, Spain, Taiwan, USA (except Hawaii and Guam)

Please **download** this PDF document. Best viewed in Adobe Reader.

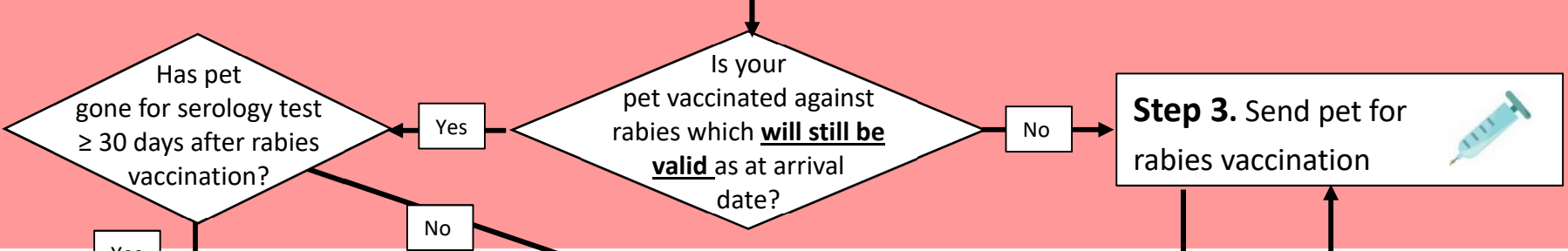
TIMELINE BEFORE ARRIVAL

≤ 6 and ≥ 4 months

Step 1. Ensure

- [the breed of your dog/cat is allowed in Singapore](#)
- [your dog/cat is allowed in the intended residence in Singapore](#)
- your dog/cat has stayed in exporting country continuously for at least 6 months or since birth

Step 2. Microchip your dog/cat according to International Standards Organisation (ISO) Standard 11784 or ISO Standard 11785 Annex A (the microchip no. must be indicated in **all** vaccination/treatment records)



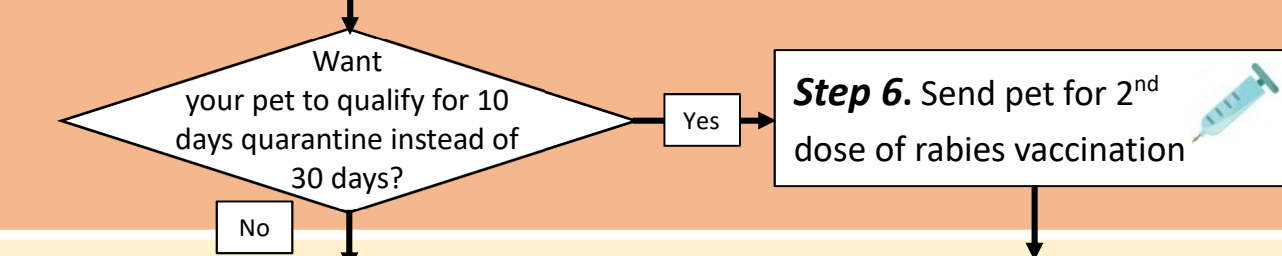
≤ 6 and ≥ 2 months

Step 4. Send pet for rabies serology test ≥ 30 days after rabies vaccination date

≥ 3 and ≥ 1 months

Step 5. Send pet for vaccinations

- **Dog:** Canine Distemper, Canine Hepatitis & Canine Parvoviral infection
- **Cat:** Cat Flu (Feline Calicivirus and Feline Viral Rhinotracheitis) and Cat Enteritis (Feline Panleukopaenia/ Feline Parvovirus)



Start to prepare

- Flight arrangements for you and/or your pet
- **Pet crate** that complies with your chosen airlines (for your pet during the flight to Singapore)
- Residence for yourself and your pet

≥ 3 and ≥ 1 months

Step 7. Reserve quarantine space for your pet when serology test is ready (results must be ≥ 0.5 IU/ml) (Note: You need to attach all, including rabies, vaccination records, serology test report and microchip number)

Step 8. Pay the deposit fee after quarantine reservation is approved

Check the costs, service standards and validity for these e-services

- [Quarantine Reservation](#)
- [Dog Licence](#)
- [Import Licence](#)
- [Inspection](#)

7 to 30 days

Step 9. Dog owners: [Apply for a dog licence](#) (Note: You need to include dog's microchip number & address where dog will be kept)

Step 10. Apply for an import licence (Also include the dog licence number during this application)

Step 11. Book inspection after import licence (step 10) is approved. (Attach the flight details)



Refer to step-by-step guides for these e-services

- [Quarantine Reservation](#)
- [Dog Licence](#)
- [Import Licence](#)
- Inspection ([Creating an account](#)) ([Booking inspection](#))

2 to 7 days (arrival day = day 1)

Step 12. Send pet for external & internal parasite treatments and request treating vet to complete **Sections I to III** of the [veterinary certificate](#)

Step 13. Visit the exporting country's official government vet to endorse **Section IV** of the same veterinary certificate



Avoid booking these inspection timings

- Mon to Sat 10:30PM to 8AM
- Sun & public holidays

Just before departure

Step 14: Submit [declaration of facts to Singapore Customs](#) as proof that you are exempt from paying Goods & Services Tax (GST) for your [pet import](#)

Step 15. Present your pet's import licence during check in



PET ARRIVAL DATE

Check if the breed of your pet is allowed in Singapore

Breeds of Dogs not allowed in Singapore	Breeds of Cats not allowed in Singapore
<ul style="list-style-type: none"> • Pit Bull, including <ul style="list-style-type: none"> ○ American Pit Bull Terrier (which is also known as the American Pit Bull and Pit Bull Terrier) ○ American Staffordshire Terrier ○ Staffordshire Bull Terrier ○ American Bulldog ○ Crosses between them and other breeds • Akita • Neapolitan Mastiff • Tosa • Dogo Argentino • Fila Brasileiro • Boerboe • Perro De Presa Canario • Crosses of the above 	<ul style="list-style-type: none"> • 1st to 4th generation Bengal or Savannah cat crosses <p><i>If you intend to import either a Bengal or Savannah cross breed cat, you need to show documentary proof that your:</i></p> <ul style="list-style-type: none"> ○ Bengal cat cross is at least a 5th generation cross from the ancestral stock of <i>Prionailurus bengalensis</i> ○ Savannah cat cross is at least a 5th generation cross from the ancestral stock of <i>Leptailurus serval</i>

[= Back To Top =](#)

Check if your pet is allowed in the intended residence in Singapore

Type of Dog/Cat	Housing Development Board (HDB) residential flat (No. of dog/cat allowed per residential unit)	Non-HDB residential premises (No. of dog/cat allowed per residential unit)
Approved dog breed	<u>1</u>	Up to 3
Scheduled Dog	0	1 (Out of 3 dogs, a maximum of 1 scheduled dog is allowed)
Cat	0	Check with your residential management for specific rules for keeping cats

[= Back To Top =](#)

E-services: Cost, Processing Service standard and Validity

E-service		Cost	Service Standard	Validity
Quarantine Reservation		Non air-conditioned kennel/cattery: S\$643 Deposit to be paid during application: S\$168	<u>Application</u> Within 3 working days of submission of ALL required documents	-
		Air-conditioned kennel/cattery: S\$926.50 Deposit to be paid during application: S\$262.50	<u>Deposit Payment</u> Within 3 calendar days of approved application (Reservation will be voided if payment is not received by then)	
Dog licence	Dogs below 5 months of age:	S\$15 per dog	Issued immediately upon successful online application	1 year
	1 st 3 dogs	Sterilised: S\$15 per dog Unsterilised: S\$90 per dog		
	4 th or subsequent dog:	S\$180 per dog		
	1 st 3 dogs	Sterilised: S\$25 per dog Unsterilised: S\$165 per dog		2 years
	4 th or subsequent dog:	S\$325 per dog		
	1 st 3 dogs	Sterilised: S\$35 per dog Unsterilised: S\$230 per dog		3 years
	4 th or subsequent dog:	S\$460 per dog		
Licence to Import/Export/Transship Animals, Birds, Eggs and Biologics (Personal) <i>Also known as personal pet import licence</i>		S\$50 (normal service)	Issued within 2 working days of submission of ALL required documents	30 days from date of issuance
		S\$100 (express service)	Issued within 1 working day of submission of ALL required documents	
Pet inspection upon arrival		Free (S\$80 will be charged if inspection is not booked)	Inspections scheduled within Mon to Sat, 8AM to 10:30PM will be approved immediately. Please avoid inspections outside of Mon to Sat, 8AM to 10:30PM	-

[= Back To Top =](#)

**REPUBLIC OF SINGAPORE
THE ANIMALS AND BIRDS ACT (CHAP.7)**

**VETERINARY CONDITIONS FOR THE IMPORTATION OF
DOGS/CATS FOR COUNTRIES UNDER CATEGORY C (3/5)**

I COUNTRY/ PLACE OF EXPORT

Austria, Belgium, Canada, Cyprus, Estonia, Finland, France, Italy, Latvia, Netherlands, Slovakia, Spain, Taiwan and USA (except Guam and Hawaii)

II PURPOSE

Any purpose.

III NPARKS/AVS LICENCES

Each animal shall be accompanied by a valid import licence and dog licence (for dogs) issued by the National Parks Board/Animal & Veterinary Service (NParks/AVS).

IV VETERINARY CERTIFICATION

The animal shall be accompanied by:

(a) a veterinary certificate (in accordance with the attached template) bearing a date not more than seven (7) days prior to export, signed by a *government approved veterinarian* of the country of export *and endorsed by an official government veterinarian of the country of export*, describing the age, breed, sex, colour, markings or other points of identification of dog/cat and certifying to the effect that:

- (i) the dog/cat had been continuously resident in the country of export, or any country listed in Part I of Category A, B and C of the Veterinary Conditions for the Importation of Dogs/Cats, for at least six (6) months prior to export, or since birth.
- (ii) the dog/cat was examined by the government approved veterinarian and found to be healthy, free from any clinical sign of infectious or contagious disease and fit for travel at the time of export.
- (iii) the dog/cat has been examined by the government approved veterinarian at the time of export and found to be implanted with a microchip that bears the identification code as that indicated in the veterinary health certificate and the vaccination certificate.
- (iv) The dog/cat complies with requirements for rabies control under the following categories:

EITHER

Category C1

(1) The dog/cat must have valid vaccination against rabies using an inactivated vaccine or recombinant vaccine acceptable to NParks/AVS at least four (4) months prior to export. This refers to a valid primary vaccination and/or up to date booster(s) according to the vaccine manufacturers' recommendations. The dog/cat must have a blood sample taken and tested for acceptable rabies antibody levels at least one (1) month after the above vaccination and within six (6) months prior to export.

(2) Following the date of sampling for serology, the dog/cat must be vaccinated again. This additional vaccination must not be less than one (1) month prior to export.

OR

Category C2

The dog/cat must have valid vaccination against rabies using an inactivated vaccine or recombinant vaccine acceptable to NParks/AVS at least three (3) months prior to export. This refers to a valid primary vaccination and/or up to date booster(s) according to the vaccine manufacturers' recommendations. The dog/cat must have a blood sample taken and tested for acceptable rabies antibody levels at least one (1) month after the above vaccination and within six (6) months prior to export.

- (v) in the case of a dog, the dog was vaccinated according to the vaccine manufacturer's recommendations and not less than two (2) weeks prior to export against Canine Distemper, Canine Hepatitis and Canine Parvoviral infection.
- (vi) in the case of a cat, the cat was vaccinated according to the vaccine manufacturer's recommendations and not less than two (2) weeks prior to export against Cat Flu (Feline calicivirus and Feline viral rhinotracheitis) and Cat enteritis (ie Feline Panleukopaenia/ Feline parvovirus).
- (vii) the dog/cat has been treated with a product effective against external parasites (fleas and ticks) between 2 and 7 days of export (*state active ingredient and date of treatment*), and with a product effective against internal parasites (nematodes and cestodes) between 2 and 7 days of export (*state active ingredient and date of treatment*).

- (b) the dog/cat's original vaccination certificate, which also bears the identification code of the microchip that has been implanted. The vaccination certificate also bears the details (name of veterinarian, name and address of veterinary practice) and endorsement of government-approved veterinarian who vaccinated the dog/cat and verified the microchip identification code.

V DECLARATION FROM MASTER/CAPTAIN OF SHIP/AIRCRAFT

Not required.

VI QUARANTINE

Upon arrival the animal shall be quarantined at the Sembawang Animal Quarantine Station. The quarantine period is dependent on the option chosen by the owner or agent to meet the requirements for rabies control:

Category C1: The animal shall be quarantined for a period not less than 10 days.

Category C2: The animal shall be quarantined for a period not less than 30 days.

The owner or his agent is responsible for ensuring that quarantine space is available at the Sembawang Animal Quarantine Station.

VII APPLICATION FOR NPARKS/AVS LICENCES

Owners or agents importing dogs must apply for the dog licence prior to import licence application. Both licences can be applied at <https://www.nparks.gov.sg/avs/e-services>, 30 days prior to the arrival of animals. The approved dog licence must be attached to the online application of the import licence.

(i) Owners of any dog above 3 months of age must apply for a licence to keep the dog in Singapore. See Fee Schedule: Attachment-1.

(ii) Owners should be aware of the conditions of licence for dogs available through NParks/AVS's website (<https://pals.avs.gov.sg>), of which your attention is drawn in particular to the following requirements:

- A maximum of 3 dogs may be kept in private premises.
- Only one (1) dog of an approved breed is allowed in a HDB residential unit.
- The following breeds of dogs must comply with additional conditions listed below - Bull Terrier, Doberman Pinscher, Rottweiler, German Shepherd Dog with its related breeds such as the Belgian Shepherd Dog and the East European Shepherd Dog, Mastiffs including the Bull Mastiff, Cane Corso and Dogue De Bordeaux, and crosses between any of the above breeds and other breeds:
 - a. Only one (1) dog from the above breeds is permitted to be kept in a premises.
 - b. The dog must be leashed and securely muzzled when in a public place.
 - c. Owners must take up an insurance policy for at least \$100,000 and a banker's guarantee for \$2,000.

For all other animals, the owner or agent must apply for the import licence by submitting an online application through LicenceOne (<https://licence1.business.gov.sg>) 30 days prior to the arrival of animals. The Application and Acceptance for Quarantine of Dogs and Cats at Sembawang Animal Quarantine Station (SAQS) must be attached to the online application form.

VIII NOTIFICATION OF ARRIVAL

The owner or agent must make an appointment for the pet's inspection at least 5 working days before the arrival of the animal by submitting an online booking request via Intelligent Food Approval & Safety Tracking System (iFAST) at <https://ifast.sfa.gov.sg/eserviceweb/>. Please ensure that the NParks/AVS Import licence no. & flight details are ready and fill in the required information on the application. Inspections without any prior appointment will be charged \$80.00/hour or part thereof even if performed during office hours.

IX VETERINARY INSPECTION

On arrival at the port of disembarkation in Singapore, the dog/cat and documents (Import Licence, Veterinary Health Certificate, Dog Licence, Vaccination records and Rabies Serology Test report) shall be presented to and examined by an authorised Veterinary Officer. If the animal is found to be healthy and documents are in order, the animal shall be taken to the Sembawang Animal Quarantine Station by a Quarantine officer.

X PENALTY

All imports must comply fully with the conditions of the Import Licence and Veterinary Conditions, unless prior written approval has been obtained from NParks/AVS. Any consignment of animals or related products that do not meet the requirements may be detained, returned to the country of export or destroyed at the discretion of the Director-General, Animal Health and Welfare. In addition, the importer shall be guilty of an offence under the Animals and Birds Act Section 8(1) and shall be liable on conviction to a fine not exceeding \$10,000 or to imprisonment for a term not exceeding 12 months or to both.

XI FEES

- (i) Import Licence } }
- (ii) Accommodation fee at Changi Animal & Plant Quarantine Unit } see Fee Schedule:
- (iii) Transport charges to Sembawang Animal Quarantine Station } Attachment-1
- (iv) Quarantine fee at Sembawang Animal Quarantine Station } }
- (v) Rabies Vaccination } }

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XII OTHER REQUIREMENTS/INFORMATION

- (i) Owners should take into account the age and condition of their animals as well as travel and climatic stress when deciding to export their dogs/cats to Singapore.

BREED RESTRICTIONS

- (ii) The following breeds of dogs and their crosses are not allowed to be imported into Singapore - Pit Bull (which includes the American Pit Bull Terrier also known as the American Pit Bull and Pit Bull Terrier, American Staffordshire Terrier, Staffordshire Bull Terrier, the American Bulldog, and crosses between them and with other breeds) Neapolitan Mastiff, Tosa, Akita, Dogo Argentino, Boerboel, Fila Brasileiro, Perro de Presa Canario and their crosses.
- (iii) Bengal cat crosses imported into Singapore require documentary proof that they are at least a 5th generation cross from the ancestral stock of *Prionailurus bengalensis*. 4th generation crosses and below cannot be imported to Singapore as pets as they are not considered domesticated cats.
- (iv) Savannah cat crosses imported into Singapore require documentary proof that they are at least a 5th generation cross from the ancestral stock of *Leptailurus serval*. 4th generation crosses and below cannot be imported to Singapore as pets as they are not considered domesticated cats.
- (v) Cats are not allowed to be kept in Housing Development Board (HDB) residential units.

MICROCHIP

- (vi) The microchip that is implanted into the dog/cat must meet with ISO (International Standards Organisation) Standard 11784 or Annex A to ISO Standard 11785. If the dog/cat is implanted with a microchip which does not comply with these stated ISO Standards, the owner of the dog/cat or his authorised agent must provide a reader which is able to read the identification code of the implanted microchip at the point of entry into Singapore.

TRANSPORTATION

- (vii) Owners must ensure that the animal has been transported in escape-proof containers conforming to the latest International Air Transport Association's (IATA) Live Animal Regulations.
- (viii) Owners should ensure to the best of their ability that the animal is not pregnant at the time of export. Should the animal whelp in quarantine, the owner must ensure that adequate quarantine facilities and veterinary care are available for the well-being of the newborn animals. The owner must bear any additional costs as a result of such an event.

OTHER LICENCES

- (ix) A licence must be obtained from NParks/AVS to use any place for exhibition, sale or export of any animal or bird.

OTHERS

- (x) Any expenditure incurred in the process of importation shall be borne by the owner or agent. Any loss occasioned during the removal, handling or treatment of an imported dog/cat under the directions of NParks/AVS or occurring during the period of detention in quarantine, shall be borne by the owner or agent.
- (xi) Regulations and fees are subject to change without notice notwithstanding the issuance of a licence by NParks/AVS.

ISSUED BY:
GROUP DIRECTOR, PROFESSIONAL & SCIENTIFIC SERVICES
ANIMAL & VETERINARY SERVICE (AVS)
JEM OFFICE TOWER
52 JURONG GATEWAY ROAD, #09-01
SINGAPORE 608550

APPLICATION/ENQUIRIES:
GROUP DIRECTOR, INDUSTRY AND BIOSECURITY MANAGEMENT
ANIMAL & VETERINARY SERVICE (AVS)
JEM OFFICE TOWER
52 JURONG GATEWAY ROAD, #09-01
SINGAPORE 608550
E-mail: animal_feedback@nparks.gov.sg

1 April 2019

VETERINARY CERTIFICATE FOR THE IMPORT OF DOGS AND CATS INTO SINGAPORE

For Category C countries: Austria, Belgium, Canada, Cyprus, Estonia, Finland, France, Italy, Latvia, Netherlands, Slovak Republic (Slovakia), Spain, Taiwan, United States of America (except Guam and Hawaii)

NParks/AVS Import Licence No.: _____ Veterinary Certificate No. (if applicable): _____

N.B. A valid NParks/AVS Import Licence to import the dog/cat must be obtained before shipment.

SECTION I IDENTIFICATION OF THE DOG/CAT

Species: _____

Breed: _____

Name of animal: _____

Sex (please circle): Male Neutered Male Female Neutered female

Age or Date of Birth: _____ (animal must be at least 12 weeks of age at the time of export)

Colour: _____

[N.B. The following breeds and their crosses are prohibited for import: Pit Bull (including the American Pit Bull Terrier also known as the American Pit Bull and Pit Bull Terrier, American Staffordshire Terrier, Staffordshire Bull Terrier, the American Bulldog, and crosses between them and other breeds), Neopolitan Mastiff, Tosa, Akita, Dogo Argentino, Boerboel, Fila Brasileiro, Perro de Presa Canario and their crosses; Bengal and Savannah cat crosses of 4th generation and below.]

Microchip Number: _____

The animal has been scanned on _____ (day/month/year) prior to export and found to be implanted with a microchip bearing the above microchip number, which is also reflected on the animal's vaccination certificate.

SECTION II ORIGIN OF THE DOG/CAT (indicate the option that applies)

After due enquiry I am satisfied that the dog/cat (delete as appropriate) identified in this certificate has been continuously resident in the country of export:-

(a) since birth, or

continuously resident in the country of export or in other countries listed in Category A, Category B or Category C:-

(b) since being imported directly from Singapore on _____ (day/month/year), or

(c) for a minimum period of 6 months prior to export, and is not under quarantine restriction at the time of export.

SECTION III SANITARY INFORMATION

I, _____ (Name in BLOCK LETTERS), the undersigned veterinarian, being a Government approved veterinarian / Official government veterinarian (delete as appropriate) of _____ (the country of export), certify in respect of the dog/cat (delete as appropriate) described above that:

General Vaccinations (strike out whichever does not apply)

The dog was vaccinated against Canine Distemper, Canine Infectious Hepatitis, Canine Parvovirus, according to the vaccine manufacturer's recommendations and at least 14 days prior to export.

Date of vaccinations:

Canine distemper: _____ (day/month/year)

Canine infectious hepatitis: _____ (day/month/year)

Canine parvovirus: _____ (day/month/year)

The cat was vaccinated against Feline Calicivirus, Feline Rhinotracheitis Virus and Feline Panleukopenia Virus according to the vaccine manufacturer's recommendations and at least 14 days prior to export.

Date of vaccinations:

Feline Calicivirus: _____ (day/month/year)

Feline Rhinotracheitis Virus: _____ (day/month/year)

Feline Panleukopenia Virus: _____ (day/month/year)

Rabies Vaccinations and Serological Testing

PLEASE INDICATE THE OPTION THAT APPLIES (STRIKE OUT OPTIONS THAT DO NOT APPLY).

Option 1: Category C1

The dog/cat was vaccinated against rabies using an inactivated vaccine or recombinant vaccine acceptable to NParks/AVS on at least two occasions, with the first vaccination at least 4 months prior to export, and the second vaccination at least 1 month after the first vaccination and at least 1 month prior to export. The first vaccination must be valid at the time of administering the second vaccination.

Date of vaccinations:

Rabies (1st vaccination): _____ (day/month/year)

Rabies (2nd vaccination): _____ (day/month/year)

At least 1 month (30 days) following the date of the first vaccination and within 6 months prior to export, a blood sample was taken from the dog/cat and tested with an OIE-prescribed test¹ showing a rabies neutralising antibody titre equal to or greater than 0.5 IU/ml. A valid test report must accompany this certification.

Date of blood sampling: _____ (day/month/year)

Rabies neutralising antibody titre: _____ IU/ml

Dog/cat imported under this protocol and fulfilling the above would be subjected to quarantine for a period of not less than 10 days upon import.

Option 2: Category C2

The dog/cat was vaccinated against rabies using an inactivated vaccine or recombinant vaccine acceptable to NParks/AVS at least 3 months prior to export. The vaccination must be a valid primary vaccination or a valid booster vaccination according to the vaccine manufacturer's recommendations.

Date of rabies vaccination: _____ (day/month/year).

¹ Currently, OIE-prescribed tests for international trade for rabies include the Fluorescent Antibody Virus Neutralising (FAVN) Test, the Rapid Fluorescent Focus Inhibition Test (RFFIT), and the Enzyme-linked Immunoassay (ELISA).

At least 1 month (30 days) following the date of this vaccination and within 6 months prior to export, a blood sample was taken from the dog/cat and tested with an OIE-prescribed test¹ showing a rabies neutralising antibody titre equal to or greater than 0.5 IU/ml. A valid test report must accompany this certification.

Date of blood sampling: _____ (day/month/year)

Rabies neutralising antibody titre: _____ IU/ml

Dog/cat imported under this protocol and fulfilling the above would be subjected to quarantine for a period of not less than 30 days upon import.

External Parasite Treatment

The dog/cat was treated with a product effective against external parasites (fleas and ticks) between 2 and 7 days of export.

Date of treatment: _____ (day/month/year)

Name of product: _____

Active ingredient: _____

Internal Parasite Treatment

The dog/cat was treated with a product effective against internal parasites (nematodes and cestodes) between 2 and 7 days of export.

Date of treatment: _____ (day/month/year)

Name of product: _____

Active ingredient: _____

Pregnancy (for females)

After due enquiry I am satisfied that the animal is not pregnant at the time of export.

Prohibited breeds

After due enquiry I am satisfied that the animal is not one of the prohibited breeds or crosses as listed in Section I.

Clinical examination

Within 7 days of export I have examined the dog/cat and found it to be healthy, free from any clinical sign of infectious or contagious disease and fit for travel at the time of export.

Endorsement

Sections I to III may be endorsed by a government-approved veterinarian or an official government veterinarian.

Signature: _____ Date: _____ (day/month/year)

Name of government-approved veterinarian or an official government veterinarian (delete as appropriate):

Address, telephone, fax, email of practice:

¹ Currently, OIE-prescribed tests for international trade for rabies include the Fluorescent Antibody Virus Neutralising (FAVN) Test, the Rapid Fluorescent Focus Inhibition Test (RFFIT), and the Enzyme-linked Immunoassay (ELISA).

SECTION IV (must be endorsed by official government veterinarian)

I, _____ (Name in BLOCK LETTERS), the undersigned veterinarian, being an Official government veterinarian of _____ (the country of export), certify in respect of the dog/cat (delete as appropriate) described above that:

After due enquiry and examination of documents, the dog/cat is not under quarantine restriction at the time of export.

I have no reason to doubt the truthfulness of the information given in Sections I to III and am satisfied to the best of my ability that the dog/cat certified above meets with the requirements for importation into Singapore.

CERTIFICATION VALIDITY: This certification is valid for seven (7) days.

Signature: _____ Date: _____
(day/month/year)

Name of official government veterinarian:

Address, telephone, fax, email contact:

Official Stamp:

Import Clearance of your pets upon their arrival in Singapore **[Effective 1 September 2016]**

Confirmation of import

- Make an appointment for your pet's inspection by submitting an online booking request via Intelligent Food Approval & Safety Tracking System (iFAST) at <https://ifast.sfa.gov.sg/eserviceweb/>. Please ensure your AVS Import licence no. & flight details are ready and fill in the required information on your application.
- Inspections without any prior appointment will be charged \$80.00/hour or part thereof during office hours.

If your pet is imported as manifested cargo*

- Pet animals will now be transferred directly from the aircraft to Changi Animal and Plant Quarantine Station by the relevant ground handling agent (SATS/dNATA).
- Upon arrival at the Changi Airfreight Centre, you must present a copy of the NParks/AVS import licence and your identity card or passport to the Police Pass Office, located at the entrance of the cargo complex, to exchange for a Visitor Pass.
- After you have obtained the Visitor Pass, you must proceed to the cargo office (SATS/dNATA) of the relevant airline that carried your pet to Singapore.
- At SATS/ dNATA, you must produce the NParks/AVS import licence and collect **all** documents accompanying your pet. This includes the pet's original health certificate, original vaccination records, original rabies serology test result, airway bill and Captain's declaration (where applicable).
- If you are importing your pet dog or cat, you must then proceed immediately to CAPQ, located at the Changi Airfreight Centre with your pet's original health certificate, original vaccination records, original rabies serology test result, airway bill and Captain's declaration (where applicable) for inspection and clearance of your pet.
- If you are importing a pet other than dogs and cats e.g. your pet bird, pet rabbit, the airline representative will direct you to the location of the SATS/ dNATA cargo section to claim your pet. You must then proceed immediately to CAPQ, located at the Changi Airfreight Centre with your pet and your pet's original health certificate, original vaccination records, original rabies serology test result, airway bill and Captain's declaration (where applicable) for inspection and clearance of your pet.

Directions to CAPQ from SATS / DNATA

- Upon leaving the SATS/ dNATA building, drive down the Airport Cargo Road until you reach a junction with a "U-turn" sign. Make a "U-turn" and continue along the road. After the bend, there will be a bus stop on the left, turn left into Gate C7 located after the bus stop (look out for green fencing and NParks/AVS CAPQ signage).

If your pet is imported as accompanied/ excess baggage

- Pet animals will be transferred directly from the aircraft to Changi Animal and Plant Quarantine Station by the relevant ground handling agent (SATS/ dNATA).
- After you have disembarked from the aircraft, proceed to the "Lost & Found" counter located at the arrival hall near the baggage belt (before Customs/ Immigration Clearance).

Either:

- 1) If your pet travelled with you in the passenger cabin, surrender your pet to the staff at the Lost & Found counter located at the arrival hall near the baggage belt (before Customs/ Immigration Clearance). Your pet will be transferred to CAPQ by the relevant Ground Handling Agent **OR**
 - 2) If your pet was checked in under excess baggage, declare your pet to the staff at the Lost & Found counter. Your pet would have been transferred directly from the aircraft to CAPQ by the relevant Ground Handling Agent.
- You will not be allowed to take your pet out of the Customs/ Immigration area in the arrival hall of the Passenger Terminal.
 - You must then proceed immediately to CAPQ, located in the Changi Airfreight Centre with your pet's original health certificate, original vaccination records, original rabies serology test result and NParks/AVS import licence for inspection and clearance of your pet.

Veterinary Inspection/ Verification of Documents

- At CAPQ, the NParks/AVS officer will verify the NParks/AVS import licence, your pet's health certificate, vaccination records, rabies serology test result and Captain's declaration(where applicable). The NParks/AVS officer will visually inspect your pet to ensure it is clinically healthy, and verify your pet's microchip number.
- For pets that require quarantine upon arrival in Singapore will be held at CAPQ after veterinary inspection. An NParks/AVS-appointed transport service will be arranged to send your pet to Sembawang Animal Quarantine Station (SAQS) to undergo quarantine.

Late arrivals

- We encourage you to select flights that arrive in Singapore before 8pm to allow the pets to reach CAPQ during CAPQ's opening hours. CAPQ's opening hours are from 8am-10.30pm, Mondays to Saturdays. CAPQ is closed during public holidays and Sunday. Animals that arrive outside of NParks/AVS CAPQ's opening hours will be held at the respective Ground Handling Agents' air-conditioned animal holding room overnight.

CAPQ Address:

Gate C7, Airport Cargo Road
Changi Airfreight Centre
Changi Animal & Plant Quarantine
Singapore 918104

Tel: 6545 7523

Email: animal_feedback@nparks.gov.sg

Website: <https://www.nparks.gov.sg/avs>

CAPQ Operation hours:

Mondays to Saturdays: 8:00AM to 10:30PM

Lunch: 1-2PM (Office closed)

Sundays and Public Holidays: Closed

Getting to CAPQ:

By Bus: 9, 19 and 89 (alight at the 3rd bus stop after Police Pass Office, along Airline Road)

By MRT: Bedok or Simei (transfer to bus 9), Tampines (transfer to bus 19)

From Airport Passenger Terminal: Drive or take a taxi to Changi Airfreight Centre (Travel on ECP and exit 2A towards Changi Airfreight Centre)

- CAPQ is not located within passenger terminal premises.

Please be informed that pets are not allowed on buses and MRT trains.

*Please note that the above clearance procedure for animals arriving as cargo does not apply to commercially imported animals, such as laboratory animals, small mammals or ornamental birds. For commercial consignments of animals imported by cargo, the importers will need to continue to proceed to SATS/ dnata cargo section to claim the animals. Once the animals are collected, please bring the animals immediately to NParks/AVS's CAPQ office for inspection and clearance. Please note that you are not to break the seal (if any) on the animal's cage/crate or take the animal out of the cage/crate.

Updated on 1 April 2019

**FEE SCHEDULE FOR VETERINARY CONDITIONS FOR THE IMPORTATION OF
DOGS/CATS FOR COUNTRIES UNDER CATEGORIES A, B, C & D**

- (1) **IMPORT LICENCE**
- a) commercial purposes - \$87.00 per consignment
 - b) personal effects - \$50.00 per consignment
- (2) **ACCOMMODATION AT** - \$26.25 per dog or cat (with feed) for one day or part thereof
Changi Animal and Plant Quarantine Unit (CAPQ)

Contact of Sembawang Animal Quarantine Station
10, Lorong Chencharu, Singapore 769197
TEL: (65) 6482 2724 FAX: (65) 6482 2726

- (3) **TRANSPORT CHARGE** - \$74.00 per animal per trip
(from Changi Animal & Plant Quarantine Unit to Sembawang Animal Quarantine Station)
- (4) **QUARANTINE FEES** - \$16.80 per animal per day or part thereof
(at Sembawang Animal Quarantine Station)
(non-air conditioned, with feed);
\$26.25 per animal per day or part thereof
(air conditioned, with feed)
- (5) **RABIES VACCINATION** - \$65.00 per animal
- (6) **INSPECTION FEE AT CAPQ** - \$80.00 per hour or part thereof for those without online appointment for inspection even if performed during office hours

A dog licence is obtainable from the National Parks Board/Animal & Veterinary Service website at <https://www.nparks.gov.sg/avs>. TEL: (65) 1800 476 1600

(7) LICENCE FEE FOR DOGS OTHER THAN IN DOG FARMS

- (a) For a dog below 5 months of age - \$15.00 per annum
- (b) For a sterilized dog - \$15.00 per annum
- (c) For a non-sterilized dog - \$90.00 per annum
- (d) For a fourth or subsequent dog - \$180.00 per annum