ANIMAL & VETERINARY SERVICE
A cluster of NParks

A-1 /070417

REPUBLIC OF SINGAPORE

THE ANIMALS AND BIRDS ACT (CHAP.7)

VETERINARY CONDITIONS FOR THE IMPORTATION OF DOGS/CATS FOR COUNTRIES/REGIONS UNDER CATEGORY A (1/5)

I COUNTRY/REGION OF EXPORT

Australia, New Zealand, Ireland, and United Kingdom (Great Britain and Northern Ireland)

II PURPOSE

Any purpose.

III NPARKS/AVS LICENCES

Each animal shall be accompanied by a valid import licence and dog licence (for dogs) issued by the National Parks Board/Animal & Veterinary Service (NParks/AVS).

IV VETERINARY CERTIFICATION

The animal shall be accompanied by:

(a) a veterinary certificate (in accordance with the attached template) bearing a date not more than seven (7) days prior to export, signed by a *government approved veterinarian* of the country/region of export *and endorsed by an official government veterinarian of the country/region of export,* describing the age, breed, sex, colour, markings or other points of identification of dog/cat and certifying to the effect that:

(i) the dog/cat had been continuously resident in the country/region of export, or any country listed under Part I for at least six (6) months prior to export, or since birth.

(ii) the dog/cat was examined by the government approved veterinarian and found to be healthy, free from any clinical sign of infectious or contagious disease and fit for travel at the time of export.

(iii) the dog/cat was at least twelve (12) weeks of age at the time of export.

(iv) the dog/cat has been examined by the government approved veterinarian at the time of export and found to be implanted with a microchip that bears the identification code as that indicated in the veterinary health certificate and the vaccination certificate.

(v) in the case of a dog under sixteen (16) weeks of age, the dog was vaccinated according to manufacturer's recommendations against Canine Distemper, Canine Hepatitis and Canine Parvoviral infection with at least two (2) vaccinations, with the first vaccination administered at no earlier than 6 weeks of age, and the second vaccination must be given at least two (2) weeks prior to export,

OR

in the case of a dog sixteen (16) weeks of age and above, the dog was vaccinated according to the vaccine manufacturer's recommendations and not less than two (2) weeks prior to export against Canine Distemper, Canine Hepatitis and Canine Parvoviral infection.

(vi) in the case of a cat under sixteen (16) weeks of age, the cat was vaccinated according to manufacturer's recommendations against Cat Flu (Feline calicivirus and Feline viral rhinotracheitis) and Cat enteritis (ie Feline Panleukopaenia/ Feline Infectious Enteritis) with at least two (2) vaccinations, with the first vaccination administered at no earlier than 6 weeks of age, and the second vaccination must be given at least two (2) weeks prior to export;

OR

in the case of a cat sixteen (16) weeks of age and above, the cat was vaccinated according to the vaccine manufacturer's recommendations and not less than two (2) weeks prior to export against Cat Flu (Feline calicivirus and Feline viral rhinotracheitis) and Cat enteritis (ie Feline Panleukopaenia/ Feline parvovirus).

(vii) the dog/cat has been treated with a product effective against external parasites (fleas and ticks) between 2 and 7 days of export *(state active ingredient and date of treatment),* and with a product effective against internal parasites (nematodes and cestodes) between 2 and 7 days of export *(state active ingredient and date of treatment).*

(viii) no case of rabies has been reported in the country for at least six (6) months prior to date of export and no routine rabies vaccination is permitted in the country.

(b) the dog/cat's original vaccination certificate, which also bears the identification code of the microchip that has been implanted. The vaccination certificate also bears the details (name of veterinarian, name and address of veterinary practice) and endorsement of government-approved veterinarian who vaccinated the dog/cat and verified the microchip identification code.

V DECLARATION FROM MASTER/CAPTAIN OF SHIP/AIRCRAFT

The animal shall be accompanied by a signed declaration from the master/captain of the ship/aircraft in which the animal was carried stating:

(a) that the dog/cat had been embarked or emplaned in one of the countries/regions of export specified above.

(b) that no dog or cat from any other country was permitted aboard or carried in the ship or aircraft during the time that the dog or cat to which the declaration refers was on board the ship or aircraft,

(c) that the dog or cat had not been landed at any intermediate port outside the country/region of export. In the case of an aircraft, if the dog or cat was landed, the dog or cat had been conveyed in a crate and remained within the precincts of the airport at which the aircraft landed (Prior permission from NParks/AVS is required should there be a change of aircraft carrying the animal).

VI QUARANTINE

No quarantine if all the veterinary regulations are complied with and the animals are clinically healthy on arrival.

VII APPLICATION FOR NPARKS/AVS LICENCES

Owners or agents importing dogs must apply for the dog licence pior to import licence application. Both licences can be applied at https://www.nparks.gov.sg/avs/e-services, 30 days prior to the arrival of animals. The approved dog licence must be attached to the online application of the import licence.

(i) Owners of any dog above 3 months of age must apply for a licence to keep the dog in Singapore. See Fee Schedule: Attachment-1.

(ii) Owners should be aware of the conditions of licence for dogs available through NParks/AVS's website (https://pals.avs.gov.sg), of which your attention is drawn in particular to the following requirements:

- A maximum of 3 dogs may be kept in private premises.
- Only one (1) dog of an approved breed is allowed in a HDB residential unit.
- The following breeds of dogs must comply with additional conditions listed below - Bull Terrier, Doberman Pinscher, Rottweiler, German Shepherd Dog with its related breeds such as the Belgian Shepherd Dog and the East European Shepherd Dog, Mastiffs including the Bull Mastiff, Cane Corso and Dogue De Bordeaux, and crosses between any of the above breeds and other breeds:
  a. Only one (1) dog from the above breeds is permitted to be kept in a premises.
  b. The dog must be leashed and securely muzzled when in a public place.
  c. Owners must take up an insurance policy for at least $100,000 and a banker's guarantee for $2,000.

For all other animals, the owner or agent must apply for the import licence by submitting an online application through GoBusiness Licensing Portal (https://www.gobusiness.gov.sg/licences) 30 days prior to the arrival of animals.

VIII NOTIFICATION OF ARRIVAL

The owner or agent must make an appointment for the pet's inspection at least 5 working days before the arrival of the animal by submitting an online booking request via Intelligent Food Approval & Safety Tracking System (iFAST) at https://ifast.sfa.gov.sg/eserviceweb/. Please ensure that the NParks/AVS Import licence no. & flight details are ready and fill in the required information on the application. Inspections without any prior appointment will be charged $80.00/hour or part thereof even if performed during office hours.

IX VETERINARY INSPECTION

On arrival at the port of disembarkation in Singapore, the dog/cat and documents (Import Licence, Veterinary Health Certificate, Dog Licence, Vaccination records and Captain's Declaration) shall be presented to and examined by an authorised Veterinary Officer. If the animal is found to be healthy and documents are in order, the animal shall be released to the owner or agent.

X PENALTY

All imports must comply fully with the conditions of the Import Licence and Veterinary Conditions, unless prior written approval has been obtained from NParks/AVS. Any consignment of animals or related products that do not meet the requirements may be detained, returned to the country/region of export or destroyed at the discretion of the Director-General, Animal Health and Welfare. In addition, the importer shall be guilty of an offence under the Animals and Birds Act Section 8(1) and shall be liable on conviction to a fine not exceeding $10,000 or to imprisonment for a term not exceeding 12 months or to both.

XI FEES

(i)	Import Licence	}
(ii)	Accommodation fee at Changi Animal & Plant Quarantine Unit	} see Fee Schedule:
(iii)	Transport charges to Animal Quarantine Centre	} Attachment-1
(iv)	Quarantine fee at Animal Quarantine Centre	}

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XII OTHER REQUIREMENTS/INFORMATION

(i) Owners should take into account the age and condition of their animals as well as travel and climatic stress when deciding to export their dogs/cats to Singapore.

BREED RESTRICTIONS

(ii) The following breeds of dogs and their crosses are not allowed to be imported into Singapore - Pit Bull (which includes the American Pit Bull Terrier also known as the American Pit Bull and Pit Bull Terrier, American Staffordshire Terrier, Staffordshire Bull Terrier, the American Bulldog, and crosses between them and with other breeds) Neapolitan Mastiff, Tosa, Akita, Dogo Argentino, Boerboel, Fila Brasileiro, Perro de Presa Canario and their crosses.

(iii) Bengal cat crosses imported into Singapore require documentary proof that they are at least a 5th generation cross from the ancestral stock of *Prionailurus bengalensis.* 4th generation crosses and below cannot be imported to Singapore as pets as they are not considered domesticated cats.

(iv) Savannah cat crosses imported into Singapore require documentary proof that they are at least a 5th generation cross from the ancestral stock of *Leptailurus serval.* 4th generation crosses and below cannot be imported to Singapore as pets as they are not considered domesticated cats.

(v) Cats are not allowed to be kept in Housing Development Board (HDB) residential units.

MICROCHIP

(vi) The microchip that is implanted into the dog/cat must meet with ISO (International Standards Organisation) Standard 11784 or Annex A to ISO Standard 11785. If the dog/cat is implanted with a microchip which does not comply with these stated ISO Standards, the owner of the dog/cat or his authorised agent must provide a reader which is able to read the identification code of the implanted microchip at the point of entry into Singapore.

TRANSPORTATION

(vii) Owners must ensure that the animal has been transported in escape-proof containers conforming to the latest International Air Transport Association's (IATA) Live Animal Regulations.

(viii) Owners should ensure to the best of their ability that the animal is not pregnant at the time of export. Should the animal whelp in quarantine, the owner must ensure that adequate quarantine facilities and veterinary care are available for the well-being of the newborn animals. The owner must bear any additional costs as a result of such an event.

OTHER LICENCES

(ix) A licence must be obtained from NParks/AVS to use any place for exhibition, sale or export of any animal or bird.

OTHERS

(x) Any expenditure incurred in the process of importation shall be borne by the owner or agent. Any loss occasioned during the removal, handling or treatment of an imported dog/cat under the directions of NParks/AVS or occurring during the period of detention in quarantine, shall be borne by the owner or agent.

(xi) If the animal dies or is destroyed while under the custody of NParks/AVS, NParks/AVS will not be liable for any compensation.

(xii) Regulations and fees are subject to change without notice notwithstanding the issuance of a licence by NParks/AVS.

Please note:
Section 72 of the Animals and Birds Act states that:
"(1) Any action taken under the provisions of this Act or of any rule, order or direction made or given thereunder in respect of any animal, bird, carcase, article, building or conveyance shall be at the risk of the owner thereof.
(2) No liability shall attach to the Board or to any officer thereof in respect of any expense, loss, damage or delay arising in or from the lawful exercise of the powers under this Act.

Section 78 of the Animals and Birds Act states that:
"No suit or other legal proceedings shall lie against the Board, the Director-General or any authorised officer, police officer, officer of customs or any other person acting under the direction of the Board or Director-General for anything which is in good faith done in the execution or purported execution of this Act."

ISSUED BY:
GROUP DIRECTOR, PROFESSIONAL & SCIENTIFIC SERVICES
ANIMAL & VETERINARY SERVICE (AVS)
JEM OFFICE TOWER
52 JURONG GATEWAY ROAD, #09-01
SINGAPORE 608550

APPLICATION/ENQUIRIES:
GROUP DIRECTOR, VETERINARY HEALTH
ANIMAL & VETERINARY SERVICE (AVS)
JEM OFFICE TOWER
52 JURONG GATEWAY ROAD, #09-01
SINGAPORE 608550
E-mail: animal_feedback@nparks.gov.sg

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VETERINARY CERTIFICATE FOR THE IMPORT OF DOGS AND CATS INTO SINGAPORE

For Category A countries/regions: Australia, New Zealand, Ireland, United Kingdom

NParks/AVS Import Licence No.: _____ Veterinary Certificate No. (if applicable):_____

N.B. A valid NParks/AVS Import Licence to import the dog/cat must be obtained before shipment.

SECTION I IDENTIFICATION OF THE DOG/CAT

Species: _____

Breed: _____

Name of animal: _____

Sex (please circle): Male Neutered Male Female Neutered female

Age or Date of Birth: _____ (animal must be at least 12 weeks of age at the time of export)

Colour: _____

[N.B. The following breeds and their crosses are prohibited for import: Pit Bull (including the American Pit Bull Terrier also known as the American Pit Bull and Pit Bull Terrier, American Staffordshire Terrier, Staffordshire Bull Terrier, the American Bulldog, and crosses between them and other breeds), Neopolitan Mastiff, Tosa, Akita, Dogo Argentino, Boerboel, Fila Brasileiro, Perro de Presa Canario and their crosses; Bengal and Savannah cat crosses of 4th generation and below.]

Microchip Number: _____

The animal has been scanned on _____(day/month/year) prior to export and found to be implanted with a microchip bearing the above microchip number, which is also reflected on the animal's vaccination certificate.

SECTION II ORIGIN OF THE DOG/CAT (indicate the option that applies)

After due enquiry I am satisfied that the dog/cat (delete as appropriate) identified in this certificate has been continuously resident in the country/region of export:-

(a) since birth, or

continuously resident in the country/region of export or in other countries listed in Category A:-

(b) since being imported directly from Singapore on _____ (day/month/year), or

(c) for a minimum period of 6 months prior to export, and is not under quarantine restriction at the time of export.

SECTION III SANITARY INFORMATION

I, _____ (Name in BLOCK LETTERS), the undersigned veterinarian, being a Government approved veterinarian / Official government veterinarian (delete as appropriate) of _____(the country/region of export), certify in respect of the dog/cat (delete as appropriate) described above that:

General Vaccinations (strike out whichever does not apply)

For dogs under 16 weeks of age at the time of export:

The dog was vaccinated against Canine Distemper, Canine Infectious Hepatitis, Canine Parvovirus according to manufacturer's recommendations with at least 2 vaccinations, with the first vaccination administered at no earlier than 6 weeks of age, and the second vaccination given at least 14 days prior to export.

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For dogs 16 weeks of age and above at the time of export:

The dog was vaccinated against Canine Distemper, Canine Infectious Hepatitis, Canine Parvovirus according to the vaccine manufacturer's recommendations and at least 14 days prior to export.

Date of vaccinations:

Canine distemper: _____ (day/month/year)

Canine infectious hepatitis: _____ (day/month/year)

Canine parvovirus: _____(day/month/year)

Canine distemper: _____ (day/month/year)

Canine infectious hepatitis: _____ (day/month/year)

Canine parvovirus: _____(day/month/year)

For cats under 16 weeks of age at the time of export:

The cat was vaccinated against Feline Calicivirus, Feline Rhinotracheitis Virus and Feline Panleukopenia Virus, according to manufacturer's recommendations with at least 2 vaccinations, with the first vaccination administered at no earlier than 6 weeks of age, and the second vaccination given at least 14 days prior to export.

For cats 16 weeks of age and above at the time of export:

The cat was vaccinated against Feline Calicivirus, Feline Rhinotracheitis Virus, Feline Panleukopenia Virus, according to the vaccine manufacturer's recommendations and at least 14 days prior to export.

Date of vaccinations:

Feline Calicivirus: _____ (day/month/year)

Feline Rhinotracheitis Virus: _____ (day/month/year)

Feline Panleukopenia Virus: _____(day/month/year)

Rabies Vaccinations
Not required. Dog/cat imported under this protocol does not require quarantine upon import.

External Parasite Treatment

The dog/cat was treated with a product effective against external parasites (fleas and ticks) between 2 and 7 days of export.

Date of treatment: _____ (day/month/year)

Name of product: _____

Active ingredient: _____

Internal Parasite Treatment

The dog/cat was treated with a product effective against internal parasites (nematodes and cestodes) between 2 and 7 days of export.

Date of treatment: _____ (day/month/year)

Name of product: _____

Active ingredient: _____

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Pregnancy (for females)

After due enquiry I am satisfied that the animal is not pregnant at the time of export.

Prohibited breeds

After due enquiry I am satisfied that the animal is not one of the prohibited breeds or crosses as listed in Section I.

Clinical examination

Within 7 days of export I have examined the dog/cat and found it to be healthy, free from any clinical sign of infectious or contagious disease and fit for travel at the time of export.

Endorsement
Sections I to III may be endorsed by a government-approved veterinarian or an official government veterinarian.

Signature: _____ Date: _____ (day/month/year)

Name of government-approved veterinarian or an official government veterinarian (delete as appropriate):

_____

Address, telephone, fax, email of practice: _____
_____
_____

SECTION IV (must be endorsed by official government veterinarian)

I, _____ (Name in BLOCK LETTERS), the undersigned veterinarian, being an Official government veterinarian of _____(the country/region of export), certify in respect of the dog/cat (delete as appropriate) described above that:

After due enquiry and examination of documents, the dog/cat is not under quarantine restriction at the time of export.

No case of rabies has been reported in _____(the country/region of export) for at least six (6) months prior to the date of export and no routine rabies vaccination is permitted in the country.

I have no reason to doubt the truthfulness of the information given in Sections I to III and am satisfied to the best of my ability that the dog/cat certified above meets with the requirements for importation into Singapore.

CERTIFICATION VALIDITY: This certification is valid for seven (7) days.

Signature: _____ Date: _____ (day/month/year)

Name of official government veterinarian: _____

Address, telephone, fax, email contact: Official Stamp:

_____
_____
_____

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*DECLARATION BY CAPTAIN /AUTHORISED AIRLINE STAFF OF AIRCRAFT CARRYING LIVE DOGS/CATS FOR IMPORT INTO SINGAPORE

FOR THE IMPORTATION OF DOGS/CATS FOR COUNTRIES UNDER
CATEGORY A – AUSTRALIA, NEW ZEALAND, IRELAND AND UNITED KINGDOM AND
CATEGORY B – AUSTRIA, BELGIUM, BERMUDA, CAYMAN ISLANDS, DENMARK, FINLAND, FRANCE, GERMANY, HONG KONG SAR, ICELAND, ITALY, JAPAN, JERSEY, LIECHTENSTEIN, LUXEMBOURG, NEW CALEDONIA, NORWAY, PORTUGAL, SWEDEN, SWITZERLAND, THE NETHERLANDS, USA (HAWAII AND GUAM ONLY)

Section A *(For dog(s)/cat(s) travelling from exporting country/region by direct and non-stop flight to Singapore)*

I, _____ (Name), Captain / Authorised Airline Staff of _____ (Flight No.), do hereby declare that the aircraft travelled directly from _____ (Exporting Country / Airport) to Singapore, on _____ (dd/mm/yy). To the best of my knowledge, I also declare that the dog or cat was loaded in the exporting country / region and transported to Singapore without any stop-over. The dog or cat remained in tamper-proof sealed cages and do not have any direct contact with any other animals throughout their journey.

Name of Declarant: Signature: Rank: Date & Time:	Insert Official Stamp here:

Section B *(For dog(s)/cat(s) travelling from exporting country/region with stop-over(s) enroute to Singapore)*

Part I

I, _____ (Name), Captain / Authorised Airline Staff of _____ (Flight No.), do hereby declare that the aircraft travelled from (Exporting Country / Airport) to Singapore via _____ (Port & Country / Airport) on _____ (Flight No.) on _____ (dd/mm/yy). To the best of my knowledge, I also declare that the dog or cat remained in tamper-proof sealed cages and had not been in contact with any other animal at any time enroute.

Name of Declarant: Signature: Rank: Date & Time:	Insert Official Stamp here:

Part II *(For the completion by the second captain/authorised airline staff if there is a change of captain/aircraft)*

I, _____ (Name), Captain / Authorised Airline Staff of _____ (Flight No.), do hereby declare that the aircraft travelled from (Exporting Country / Airport) to Singapore via _____ (Port & Country / Airport) on _____ (Flight No.) on _____ (dd/mm/yy). To the best of my knowledge, I also declare that the dog or cat remained in tamper-proof sealed cages and had not been in contact with any other animal at any time enroute.

Name of Declarant: Signature: Rank: Date & Time:	Insert Official Stamp here:

N.B. In the event that an animal escapes from its cage during flight and/or transit, the airlines must inform NParks/AVS immediately on arrival. All dogs/cats destined for Singapore involved in such incidents may be subject to quarantine by NParks/AVS.

* *New template (22 Feb 2010)*

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Declaration by Airport/Airline staff
(This is to be completed only if the seal of the pet carrier is broken during the flight journey)

This is to certify that, _____ (name) of _____ (NRIC/Passport No.), presented his/her cat/dog in a tamper-proof sealed pet carrier prior to going through airport security at _____ (name of port/country) and that the seal was broken in my presence.

I certify that a new tamper-proof seal, _____ (seal number), was put in place after passing through airport security, also in my presence.

I further certify that the cat/dog was only removed from the carrier for the duration of the security check and during this process, did not come in contact with any other animal(s).

Name _____ Position _____

Signature_____ Location _____

Date _____

N.B. In the event that an animal escapes from its cage during flight and/or transit, NParks/AVS must be informed immediately on arrival. All dogs/cats destined for Singapore involved in such incidents may be subject to quarantine by NParks/AVS. All dogs/cats that are not presented in a cage with an intact seal or accompanied by an incomplete or falsely completed form may also be subject to quarantine by NParks/AVS.

DOGCAT 77-1 (W_FEEATTD1) 07042017

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Import Clearance of your pets upon their arrival in Singapore

Confirmation of import

- Make an appointment for your pet's inspection by submitting an online booking request via AVS's Intelligent Food Approval & Safety Tracking System (iFAST) at https://ifast.sfa.gov.sg/eserviceweb/. Please ensure your AVS Import licence no. & flight details are ready and fill in the required information on your application.

- Inspections without any prior appointment will be charged $80.00/hour or part thereof during office hours.

If your pet is imported as manifested cargo*

- Pet animals will now be transferred directly from the aircraft to Changi Animal and Plant Quarantine Station by the relevant ground handling agent (SATS/dnata).

- Upon arrival at the Changi Airfreight Centre, you must present a printed copy of the AVS import licence and your identity card or passport to the Police Pass Office, located at the entrance of the cargo complex, to exchange for a Visitor Pass.

- After you have obtained the Visitor Pass, you must proceed to the cargo office (SATS/dnata) of the relevant airline that carried your pet to Singapore.

- At SATS/ dnata, you must produce the AVS import licence and collect **all** documents accompanying your pet. This includes the pet's original health certificate, original vaccination records, original rabies serology test result, airway bill and Captain's declaration (where applicable).

- If you are importing your pet dog or cat, you must then proceed immediately to CAPQ, located at the Changi Airfreight Centre with your pet's original health certificate, original vaccination records, original rabies serology test result, airway bill and Captain's declaration (where applicable) for inspection and clearance of your pet.

- If you are importing a pet other than dogs and cats e.g. your pet bird, pet rabbit, the airline representative will direct you to the location of the SATS/ dNATA cargo section to claim your pet. You must then proceed immediately to CAPQ, located at the Changi Airfreight Centre with your pet and your pet's original health certificate, original vaccination records, original rabies serology test result, airway bill and Captain's declaration (where applicable) for inspection and clearance of your pet.

Directions to CAPQ from SATS / DNATA

- Upon leaving the SATS/ dnata building, drive down the Airport Cargo Road until you reach a junction with a "U-turn" sign. Make a "U-turn" and continue along the road. After the bend, there will be a bus stop on the left, turn left into Gate C7 located after the bus stop (look out for green fencing and AVS CAPQ signage).

If your pet is imported as accompanied/ excess baggage

- Pet animals will be transferred directly from the aircraft to Changi Animal and Plant Quarantine Station by the relevant ground handling agent (SATS/ dnata).

- After you have disembarked from the aircraft, proceed to the "Lost & Found" counter located at the arrival hall near the baggage belt (before Customs/ Immigration Clearance).

  Either:

  1) If your pet travelled with you in the passenger cabin, surrender your pet to the staff at the Lost & Found counter located at the arrival hall near the baggage belt (before Customs/ Immigration Clearance). Your pet will be transferred to CAPQ by the relevant Ground Handling Agent **OR**

  2) If your pet was checked in under excess baggage, declare your pet to the staff at the Lost & Found counter. Your pet would have been transferred directly from the aircraft to CAPQ by the relevant Ground Handling Agent.

- You will not be allowed to take your pet out of the Customs/ Immigration area in the arrival hall of the Passenger Terminal.

- You must then proceed immediately to CAPQ, located in the Changi Airfreight Centre with your pet's original health certificate, original vaccination records, original rabies serology test result and AVS import licence for inspection and clearance of your pet.

Veterinary Inspection/ Verification of Documents

- At CAPQ, the AVS officer will verify the AVS import licence, your pet's health certificate in AVS template, vaccination records, rabies serology test result and Captain's declaration(where applicable). The AVS officer will visually inspect your pet to ensure it is clinically healthy, and verify your pet's microchip number.

- For pets that require quarantine upon arrival in Singapore will be held at CAPQ after veterinary inspection. An AVS-appointed transport service will be arranged to send your pet to Animal Quarantine Centre (AQC) to undergo quarantine.

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Late arrivals

- We encourage you to select flights that arrive in Singapore before 8pm (Monday, Wednesday, Friday and Saturday) and 7pm (Tuesday and Thursday) to allow the pets to reach CAPQ during CAPQ's opening hours. CAPQ's opening hours are from 8am-10.30pm (Mondays, Wednesday and Friday), 9am-9pm (Tuesday and Thursday) and 10am-10.30pm (Saturday). CAPQ is closed during public holidays and Sunday. Animals that arrive outside of AVS CAPQ's opening hours will be held at the respective Ground Handling Agents' air-conditioned animal holding room overnight.

CAPQ Address:
Gate C7, Airport Cargo Road
Changi Airfreight Centre
Changi Animal & Plant Quarantine
Singapore 918104
Tel: 6545 7523
Email: animal_feedback@nparks.gov.sg
Website: www.nparks.gov.sg/avs

CAPQ Operation hours:
Mondays, Wednesday, Friday: 8:00AM to 10:30PM
Tuesday, Thursday: 9:00AM to 9:00PM
Saturday: 10:00AM to 10:30PM
Lunch: 1-2PM (Office closed)
Sundays and Public Holidays: Closed

Getting to CAPQ:

By Bus: 9, 19 and 89 (alight at the 3rd bus stop after Police Pass Office, along Airline Road)
By MRT: Bedok or Simei (transfer to bus 9), Tampines (transfer to bus 19)
From Airport Passenger Terminal: Drive or take a taxi to Changi Airfreight Centre (Travel on ECP and exit 2A towards Changi Airfreight Centre)

- CAPQ is not located within passenger terminal premises.

Please be informed that pets are not allowed on buses and MRT trains.

*Please note that the above clearance procedure for animals arriving as cargo does not apply to commercially imported animals, such as laboratory animals, small mammals or ornamental birds. For commercial consignments of animals imported by cargo, the importers will need to continue to proceed to SATS/ dnata cargo section to claim the animals. Once the animals are collected, please bring the animals immediately to AVS's CAPQ office for inspection and clearance. Please note that you are not to break the seal (if any) on the animal's cage/crate or take the animal out of the cage/crate.

Updated on 15 March 2022

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Attachment 1

FEE SCHEDULE FOR VETERINARY CONDITIONS FOR THE IMPORTATION OF DOGS/CATS FOR COUNTRIES/REGIONS UNDER CATEGORIES A, B, C & D

(1)	**IMPORT LICENCE**	
	a) commercial purposes	- $87.00 per consignment
	b) personal effects	- $50.00 per consignment
(2)	**ACCOMMODATION AT** *Changi Animal and Plant Quarantine Unit (CAPQ)*	- $26.25 per dog or cat (with feed) for one day or part thereof

Contact of Animal Quarantine Centre
2 Jalan Lekar, Singapore 698919

(3)	**TRANSPORT CHARGE** *(from Changi Animal & Plant Quarantine Unit to Animal Quarantine Centre)*	- $74.00 per animal per trip
(4)	**QUARANTINE FEES** *(at Animal Quarantine Centre)*	- $16.80 per animal per day or part thereof (non-air conditioned, with feed); $26.25 per animal per day or part thereof (air conditioned, with feed)
(5)	**RABIES VACCINATION**	- $65.00 per animal
(6)	**INSPECTION FEE AT CAPQ**	- $80.00 per hour or part thereof for those without online appointment for inspection even if performed during office hours

A dog licence is obtainable from the National Parks Board/Animal & Veterinary Service website at https://www.nparks.gov.sg/avs. TEL: (65) 1800 476 1600

(7) LICENCE FEE FOR DOGS OTHER THAN IN DOG FARMS

(a)	For a dog below 5 months of age	- $15.00 per annum
(b)	For a sterilized dog	- $15.00 per annum
(c)	For a non-sterilized dog	- $90.00 per annum
(d)	For a fourth or subsequent dog	- $180.00 per annum

[Last updated on 19 Oct 2021]