**New Process Flow for Importation via Parcel by Individual/Hobbyist:**

*NParks to communicate with the importer to make payment via PayNow upon receipt of the declaration*

*NParks to send email to ICA with parcel details upon receipt of payment from importer*

**Individual/Hobbyist**

Import via Parcel (SingPost)

Import via Courier Agent

TradeNet

Import Declaration

i.e Cargo Clearance Permit

Delivery of Parcel to Individual

*No*

SingPost to Deliver the Parcel direct to the importer

*No*

*No*

Individual to complete FormSG for online declaration

SingPost to send parcel to NParks/APHC

Import Declaration complete

Import Permit Payment done via PayNow?

Declared 2 Days in advance prior to arrival?

*Yes*

*ICA requires to receive an email from NParks one day in advance on the details of parcels to be released direct to importer.*

*No*

*Yes*

*Yes*

*Yes*