

## **ALTERNATIVE SELF-SERVICE WATERMARKED PRINTING STATION FOR PHYTOSANITARY CERTIFICATES AND CITES PERMITS AT HORTPARK**

Dear Customers,

A new self-service printing station will be set up inside the Visitor's Centre at HortPark, 33 Hyderabad Road, Singapore 119578, with effect from 1 October 2019. The station will be a convenient platform for Traders/Exporters to perform their application and self-printing of their Phytosanitary Certificates and CITES Permit. This is an alternative to the current location at the Animal & Plant Health Centre (APHC) for collection of phytosanitary certificates and CITES Permits.

2. However, due to the circuit breaker, the carpark at HortPark is currently closed. The self-service printing service is available for walk-in until further notice.

3. Self-printing from LicenceOne at the station should be carried out by the applicant of the Phytosanitary Certificates or CITES permits. Do take note of the following before you proceed with self-printing:

### **For Phytosanitary Certs:**

- A. Please inform us at 6316 5166/5184 if you wish to self-print your phytosanitary certificates at HortPark, so that we can prepare your certificate in the system to allow self-printing.**
- B. Company must have a GIRO account with NParks for self-printing of phytosanitary certificates.**
- C. Be ready with your SingPass/CorpPass and your application numbers (start with 'C').**
- D. Self-printing of phytosanitary certificates is not allowed for consignments going to EU countries/Turkey/Argentina. Please collect them from APHC.**

### **For CITES permits:**

- A. Please inform the Wildlife Trade team upon submission of your application if you wish to self-print your CITES permits. You may email us at: [Aw Bee Ling@nparks.gov.sg](mailto:Aw_Bee_Ling@nparks.gov.sg); [Janice Yap@nparks.gov.sg](mailto:Janice_Yap@nparks.gov.sg); [Nicholas Lee@nparks.gov.sg](mailto:Nicholas_Lee@nparks.gov.sg); [Gerald Neo@nparks.gov.sg](mailto:Gerald_Neo@nparks.gov.sg)**
- B. When the permit is ready for printing, you would receive a Permit Collection/Printing Notification.**

4. Should you have further queries, please feel free to contact us at:

Animal & Plant Health Centre  
6 Perahu Road, Singapore 718827

**Hotline: 6316 5166/5184**

Operating hours:       8.30 am to 5 pm (Mon to Thurs)  
                                  8.30 am to 4.30 pm (Fri)

(Closed for lunch from 12.30 pm to 1.30 pm)

Plant Science & Health  
National Parks Board

