National Parks Board (NParks)



PALS User Guide

For Pet Owners

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1. Account Registration for First-time SingPass and Non-SingPass Users

First-time users who have a SingPass account can log in using their SingPass; For those without a SingPass account, please create a PALS account.

SN	Step	Screenshot					
1	Go to AVS PALS website: pals.avs.gov.sg	For INDIVIDUALS Login with Singpass > Login with PALS Account > Commanded your cat & dog license(s) FOR ORGANISATIONS Agencies Login with Singpass > Login with PALS Account >					
2a	For first-time users with Singpass: Click on "Login with SingPass"	FOR INDIVIDUALS Login with Singpass Login with PALS Account For With Singpass Cogin with PALS Account For Singpart arms, Government Agencies Login with Singpass Login with Singpass Login with Singpass Could with Singpass Login with Singpass Login with Singpass Login with Singpass					
	Log in with your SingPass app or enter your SingPass ID and password.	Singpass app Password loght Scan with Singpass app Coan with Singpass app Vour trusted digital identity Coan with Singpass Singpass app Coan with Singpass Double trusted digital identity Coan with Singpass					
2b	For first-time users without SingPass: Click on "Create new profile"	FOR INDIVIDUALS Login with Singpass Login with Singpass Login with Singpass Commander your cat & dog license(s) For Individuals Login with Singpass Commander your cat & dog license(s) For Individuals Login with Singpass Commander your cat & dog license(s) For Individuals Login with Singpass Login with Singpass Login with PALS Account Login with PALS Account					

3	Complete "Create	Create Profile			
	Profile" by entering your	Kome > Create Profile			
	particulars. Mandatory				
	fields are marked with	Personal Info			
	red asterisk (*).	Salutation:*	Dr		
		Salutation	ur 🔹		
	Click "Save" to	Name:*			
	proceed.	Gender.*	Male Female		
		Residence Type:*	 Singapore Citizen Permanent Resident Foreigner (FIN) Foreigner (Passport) 		
	Note: Password must	Country of Citizenship:*	-Plase Salict		
	contain: (i) At least one	NRIC/FIN/Passport No*			
	alphabet and numeric;	Date of Birth.*	a		
	(ii) At least one special	Password.*	Password must contain; a. At least one alphabet and numeric		
	character:	Confirm Password:*	a. ~s teas one applicate and numeric. b. At least one special characters : -l@#\$%^&*+=`l\000,,"≪>,.?/ c. At least 8 characters.		
	~!@#\$%^&*	Contact Info	For example: abc#1234		
	+=` \(){}[]:;""<>,.?/	Mobile No*			
	(iii) At least 8	Home Tel No.:			
	characters: e.g.	Office Tel No.:			
	abc#1234	Email:*			
		Postal Code:*	Outing		
		Address Type:*	Retrieve		
		Audress Type.	Albartunian		
		Blk / House No*			
		Level:			
		Unit No.:			
		Building Name:			
		Street Name:*			
		Alternate Contact	Details		
		Name.*			
		Relationship:*			
		Mobile No.**			
		Email Address:			
		Electronic Notificat	tion		
		Electronic Notification.*	Email Yes, I wish to opt for electronic delivery of all correspondences from AVA via my email address provided above. I understand that its my responsibility to ensure that my email address is correct, updated and not subjected to unauthorised access. Postal Mail No, I wish to receive all correspondences from AVA via postal mail. S MS In addition, I wish to receive renewal reminders and other notifications via SMS.		
			REN ZWCC		
			Enter the characters as shown in the image above.		
			Verification Code		
		Terms of Use.*	Yes, I agree to the Terms of Use and Privacy Statement governing the use of this site. I declare that all the information given is correct and true to the best of my knowledge.		
			Cancel Save Clear		

4	Once your user profile is saved, a notification will inform you that your profile is successfully created and active.	More Create Profile More Create Profile Vour profile is successfully strated and now active. Your profile is successfully strated and now active. Predirecting in 2 seconds. Please click here if you are not redirected within a few seconds
	You will be redirected automatically to the post-login landing page.	HOME PROFILE ~ E-SERVICE ~ LOGOUT You are logged in as jennifer Last login was on 07 Jul 2015 My Messages My Licences My Applications Search: Q Advanced Search My Messages show you a summary of notifications sent to you. For transactions, please go to e-Service, My Licences or My Applications page.
		Displaying: 0 - 0 of 0 Records SIN SUBJECT > DATE/TIME >
		No records found
		PALS Landing Page

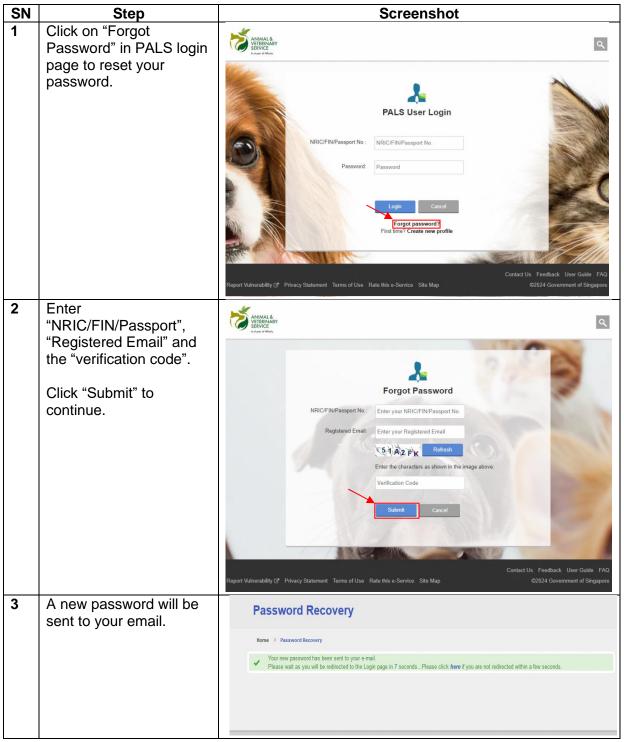
2. Account Login for Existing Users

SN	Step	Screenshot					
1	Go to AVS PALS website: pals.avs.gov.sg						
		Login with Singpass > Login with Singpass > Login with PALS Account First time? Create new profile Renew Licence without Login > POR ORGANISATIONS Pet Shops# arms, Government Agencies Login with PALS Account >					
2a	For existing SingPass users: Click on "Log in with SingPass"	A one-stop personalised portal FOR ORGANISATIONS A one-stop personalised portal For StopsFarms, Government Agencies Login with Slagpass Login with Slagpass Login with Slagpass					
	Log in with your SingPass app or enter your SingPass ID and password. Click "Login" to proceed.	Singpass app Scan with Singpass app Log in with Singpass Your trusted digital identity Don't have Singpass app? Download now					
2b	For existing users without SingPass: Click on "Login with PALS Account"	FOR INDIVIDUALS Login with Singpass > Login with PALS Account >					
	Enter "NRIC/FIN/Passport No." and "Password".						

	Click on "Login" to proceed.	<image/> <image/>
2c	SMS One-Time Password (OTP) will be sent to your registered mobile number upon entering correct password. Input the OTP into the field and click "Submit" to proceed. If SMS OTP is not received, please click "Resend OTP" and wait for SMS OTP. When OTP is received, input the OTP into the field and click "Submit" to proceed.	<image/>

3. Password Management

3.1 Password Reset (Applicable to PALS Account only)



4	Retrieve the new password from your email and login to PALS with the new password.	Dear We have received a request to reset the password for your PALS account. Please log in using the Login ID and password below. Login ID: Management Password: Management [system generate password]
		Please change your password after your first login.

3.2 Change Password

SN	Step	Screenshot		
1	Click on 'Profile' → 'Change Password'.	Weicement HOME PROFILE ~ E-SERVICE ~ LOGOUT Update Profile Change Password		
2	Enter "Current Password", "New Password" and "Re-confirm Password". Note : Password must contain: (i) At least one alphabet and numeric; (ii) At least one special character: ~!@#\$%^&* +=` \(){}[]:;"'<>,.?/ (iii) At least 8 characters: e.g. abc#1234 Click "Submit" to proceed	Current Password: Enter your Current Password New Password: Enter your New Password New Password: Enter your New Password Merconfirm Password: Enter your Re-Confirm New Password Submit Cancel Password: Anatotes 1 (Dyper case (A-2)) H. Dyper case (A-2) </th		
3	An acknowledgement message indicating "Your password has been changed" will be displayed.	Note: 1. Charge Personal Yher personal has inter sharped Press with an you will be reduced to the Logis page in 1 seconds. Please dick here if you are not reduced within a fire seconds.		

4. Applying for New Cat/Dog Licence

4.1 Applying for New Cat/Dog Licence

SN	Step	Screenshot		
1	Click on 'e-Service' → 'Apply Licence'.	ANIMAL & VETERINARY SERVICE A cluster of Ments		
		Welcome to PALS Apply Licence Accept Change of Licensee Renew Licence		
		My Messages My Licences My Application Download Licence		
		Search: Cancel Licence		
2	Select application for Cat or Dog Licence.	Home > Application for New Pet Licence New licence application NOTE: First-time cat or dog licence applicants will be required to complete the online Pet Ownership Course at https://ec.govsg/petownershipcourse before applying for a new cat/dog licence.		
	You will need to complete the online <u>Pet</u> <u>Ownership Course</u> (<u>https://go.gov.sg/peto</u> <u>wnershipcourse</u>) before you can make	https://go.gov.sg/petownershipcourse before applying for a new cat/dog licence.		
	the application for a new cat/dog licence.			

3	Complete the details for:	
		HOME PROFILE - E-SERVICE - LOGOUT
	(i) "Cat/Dog	Application for New Dog Licence You are logged in as leg Last logge was 05 Apr 2015
	Licensee	Nome > Likenke > Application for their loog Likenke
	Particulars" ;and	
	(ii) "Address (where	FILL IN APPLICATIONS UPLOAD DOCUMENTS CONFIRM SUBMIT MAKE PAYMENT
	cat/dog is kept)".	
		Step 1 of 2: Address Application for New Dog Licence
	(Click the checkbox	This form may take 15 minutes to complete. Please have the following ready ("mandatory):
	indicating "Same as	"Dog microchy number "Senitation Centrification of sterilised licence fee) Photograph of Dog (optional) Microchy Central of (optional)
	Cat/Dog Licensee" if the	Inscriberup Lemacale (plasma) Note: The maximum file size for each document is 4MB.
	cat/dog is kept at the	Payment modes: • Creditoletic cards (VISA/MasterCard) • GIRO for applicants with existing GIRO accounts with AWA)
	same address as	*SCHEDULED DOGS Only ORE Scheduled dog per non-HDB premises. Click here for more details.
	indicated under the	Additional licensing conditions for Scheduled dog owners: • Insurance Policy with at least \$100,000 coverage against injury to persons and damage to property (submit within 4 weeks of licence approval)
	Cat/Dog Licensee	Banker's Guarantee of \$2,000 for Part II threads (submit within 4 works of lecence approval) Obedience Training Certificate from an AVA-accredited dog trainer (submit within 10 weeks of lecence approval)
	Particulars)	"Scheduled dog breeds Pan I: Pe Util (Arweican PR Dull Tonier or American PR Dull or PR Dull Tenier, American Staffundshire Envire, Staffordshire Dull Tonier, American Shull dog), Akta, Naspohian Mastiff. Tosa, Dogo Argentino, Fila Bracelero, Boerboel, Perro de Presa Canario, and their crosses. (Mr. allower for imported Pant I: Bull Tenerc Determiner Prachter, Rothwele, Gerran Shepherd, Bast European Shepherd), Mastifs including the Bull Mastiff, Cane Corso and Dogue De Bordeaux, and their crosses.
	Mandatory fields are	Fields marked with asterisk (*) are mandatory.
	marked with red asterisk	Dog Owner Particular
	(*).	Name of Licensee
		Contact No.
	Click "Next" to proceed.	Postal Code
		Email Address
		Address Type
		Bik / House No.
		Level Level
		Building Name
		Street Name
		Address (where dog is kept)
		Same as Dog Owner
		Postal Code • Ritcine
		Address Type *Please Select-
		Bik / House No. •
		Level Unit No.
		Building Name
		Street Name •
		Type of Residence +Please Select-
		Next
L		

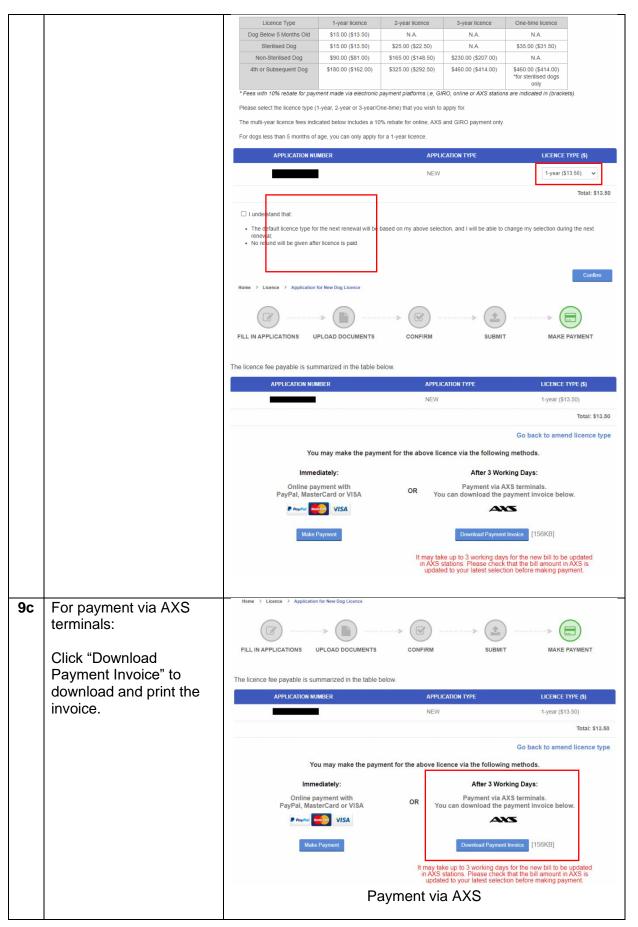
4	Complete the details for "Cat/Dog Particulars". Mandatory fields are marked with red asterisk (*).	FILL IN APPLICATION UPLC	MAD DOCUMENTS	CONFIRM	SUBMIT	MAKE PAYMENT
	· · /		Microchipped in *) Overseas) Singapore		
	Select licence type.		Microchip No. *	- oxigaporo		
	Geleet licence type.		Name of Dog			
	Click "Next" to proceed.) Female		
	Click Next to proceed.		Colour ★	⊃ Male		
			Breed *			
		Estimated Dat	e of Birth(dd/mm/yyyy)			
			Dog obtained from * C			
				 Pet Shop Pet Farm Breeder Import Others 		
		Sterilisation Status				
			Sterilised * C) Yes) No		
		Licence Type Selection				
		Licence Type Dog Below 5 Months Old	1-year licence \$15.00 (\$13.50)	2-year licence N.A.	3-year licence N.A.	One-time licence N.A.
		Sterilised Dog Non-Sterilised Dog	\$15.00 (\$13.50) \$90.00 (\$81.00)	\$25.00 (\$22.50) \$165.00 (\$148.50)	N.A. \$230.00 (\$207.00)	\$35.00 (\$31.50) N.A.
		4th or Subsequent Dog	\$180.00 (\$162.00)	\$325.00 (\$292.50)	\$460.00 (\$414.00)	5460.00 (5414.00) *for sterilised dogs only
		The multi-year licence fees indicate For dogs less than 5 months of age, I understand that: The default licence type for the next renewal; Ho refund will be given after licence Previous Submit	you can only apply for a 1 we Licence Type * - Total Amount 0	Please select-	~	selection during the
5	Only click on the "Apply Diplomat Dog Licence" or "Apply Diplomat Cat Licence" checkbox if you are a foreign diplomat on	Step 2 of	PLICATIONS UPLOAD DO	DCUMENTS CONFI	RM SUBM	IT MAKE PAYMENT
	official duty in Singapore.			Microchipped in * O Overseas		
				Microchip No. *		
	Click "Next" to proceed.			Name of Dog		
				Sex * O Female		
				O Male		
				Breed *		
			Estimated Date of B		E	
				og obtained from * O Animal W		
				O Pet Shop O Pet Farm O Breeder O Import O Others		
			Apply Diplo	mat Dog Licence 🛛		
		Sterili	sation Status			

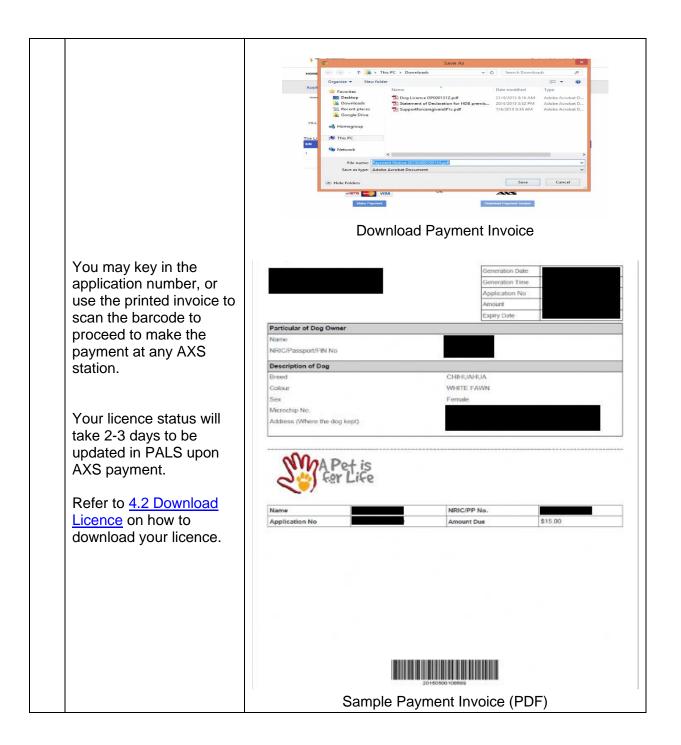
6	Upload the required supporting documents (where relevant).	Home > Licence > Application for New Dog Licence > Upload Documents	
	Click "Next" to proceed.	Microchip Certificate : Browse Files (Only s	upport file type: jpg.jpeg.png.pdf)
	Note : For licensees of a Specified Dog, you are <u>not</u> required to upload any documents at this point of licence application.	Dog Photo : Browse Files (Only s Back Next	upport file type: jpg.jpeg.png)
	The respective deadlines for the documents to be	The following table list the suppuploaded based on the various	•
	submitted after the licence is approved are as follows:	Application Criteria Cat/Dog is adopted from an Animal Welfare Group	Supporting Documents AWG Adoption / Fosterer Agreement
	 a) 4 weeks: Insurance Policy and Banker's Guarantee. b) 10 weeks: Obedience Training Certificate Visit www.avs.gov.sg for more information on Specified dog breeds and the additional licensing conditions. 	(AWG) Cat/Dog is imported	Import Permit
		Cat/Dog is sterilised	Veterinarian Sterilisation Certificate, Vet
			Examination Letter or Vaccination Card with sterilisation status displayed
		Licensee is a diplomat	MFA ID cardCopy of passport
		For dogs only: Breed of dog -Specified Dogs or their crosses	 Insurance Policy Banker's Guarantee Obedience Training Certificate

	Verify the details you have entered are correct.	FILL IN APPLICATION	JPLOAD DOCUMENTS	CONFIRM	SUBMIT	
	Click "Next" to proceed.					🔒 Print this pag
		Dog Licensee Particulars				
			Name of Licensee			
			NRIC/FIN/Passport No.			
			Contact No. Email Address			
			Postal Code			
			Address Type			
			Blk / House No.			
			Level	_		
			Unit No. Building Name	-		
			Street Name			
		Address (where dog is kept)				
ľ			Same as Dog Licensee	□ Yes		
ľ			Postal Code	-		
ľ			Address Type			
ľ			Blk / House No.			
l			Level Unit No.			
ľ			Building Name			
l			Street Name			
			Type of Residence			
		Dog Particulars	Microchipped in	O Overseas		
			maoanppeam	 Singapore 		
			Microchip No.			
			Name of Dog Sex	Spitz O Female		
				Male		
			Colour	white JAPANESE SPITZ		
		Estimated	Breed d Date of Birth(dd/mm/yyyy)	01/01/2020		
				 Animal Welfare Group Pet Shop Pet Farm Breeder Import 		
			Pet Shop	O Others Pet Stop		
ľ						
		Sterilisation Status	Sterilised	<pre> Yes No </pre>		
l		Licence Type Selection				
ľ		Licence Type	1-year licence	2-year licence	3-year licence	One-time licence
ľ		Dog Below 5 Months Old Sterilised Dog	\$15.00 (\$13.50) \$15.00 (\$13.50)	N.A. \$25.00 (\$22.50)	N.A.	N.A. \$35.00 (\$31.50)
ľ		Non-Sterilised Dog	\$90.00 (\$81.00)	\$165.00 (\$148.50)	\$230.00 (\$207.00)	N.A.
ľ		4th or Subsequent Dog	\$180.00 (\$162.00)	\$325.00 (\$292.50)	\$460.00 (\$414.00)	\$460.00 (\$414.00) *for sterilised dogs only
ľ				latforms i,e, GIRO, online or AXS sta	tions are indicated in (brackets).	
ľ		Please select the licence type (1-)				
ľ				or online, AXS and GIRO payment o	niy.	
l		For dogs less than 5 months of ag	e, you can only apply for a 1-year	incertice.		
ľ			Licence Type			
l			Total Amount	\$13.50		
1		I understand that:				
l		The state of the second base from	the next renewal will be based on	my above selection, and I will be abl	a to change my coloction during	the second concernation of

		Upload Documents
		Microchip Certificate:
		Dog Photo:
		Sterilisation Certificate / Document: document pic.JPG (34 KB)
		Back Next
8	Read the declaration	$() \longrightarrow () \longrightarrow ($
	terms carefully.	FILL IN APPLICATION UPLOAD DOCUMENTS CONFIRM SUBMIT MAKE PAYMENT
	Click on the checkbox to indicate that you have read and understood the terms of the declaration. Click "Submit" to	I, Tester M2265846P, NRIC/Passport/FIN No. declare that (1) I am aware that under the Housing and Development (Animals) Rules 2024, 1 dog of a <u>HDB approved bread</u> can be kept in the flat. I can be fined up to a maximum of \$4,000 by HDB, upon conviction, if I contravene the above Rules. (2) I also understand that any fee paid for a licence is non-refundable. (3) All the information given is correct and true to the best of my knowledge. I am fully aware that the licence would be revoked and I may be prosecuted if a failes declaration is made. * This dog licence is solely for licensing purposes and is not an approval for you to keep the dog at the stated premises. It is your responsibility to ensure that you are allowed by HDB to keep the dog in the registered premises, as stated in your licence application.
	proceed.	I have read and understood the above declaration. Submit
9a	For online payment:	Nome > Licence > Application for New Dog Licence
	Click on the "Make Payment" button to proceed with payment.	FILL IN APPLICATION SUPLOAD DOCUMENTS CONFIRM SUBMIT MAKE PAYMENT
	If payment is not required, this page will not be shown. You may skip to Section <u>4.2</u> Download Licence.	NEW 1-year (\$13.50) Total: \$13.50 Go back to amend licence type You may make the payment for the above licence via the following methods.
	Click on "Go back to amend licence type" button if you wish to amend the licence type selected.	Immediately: After 3 Working Days: Online payment with PayPal, MasterCard or VISA Payment via AXS terminals. Immediately: OR Make Payment VISA Make Payment Download Payment Invoice below. Image: Status Download Payment Invoice It may take up to 3 working days for the new bill to be updated in AXS stations. Please check that the bill amount in AXS is updated to your latest selection before making payment.
	An acknowledgement page stating that your licence has been applied successfully will be displayed upon the completion of your online	Payment via online Home > Licence > Application for New Dog Licence > You have successfully submitted the licence application on 23/03/2015 at 15:58 . Application No.
	payment. Refer to Section <u>4.2</u> <u>Download Licence</u> on how to download your licence.	

9b	If you have exited the payment page and wish	HOME PROFILE - E-SERVICE LOGOUT
	to return to make	Welcome to PALS You are logged in as Toh Kiat Seng Last login was on 09 Jun 2015
	payment, go to 'Home' \rightarrow "My Applications" tab.	My Messages My Licences My Applications
	Select and click on the application that had been submitted earlier.	Search: Q Advanced Search My Messages show you a summary of notifications sent to you. For transactions, please go to e-Service, My Licences or My Applications page. Displaying: 1 - 3 of 3 Records SN SUBJECT >
	Click on "Make Payment" to proceed with the payment.	My Messages My Licences My Applications
	Note: Payment must be made within 2 weeks from the time of licence approval. If payment is not received within 2 weeks, you will be required to resubmit your cat/dog licence application and make payment for a new cat/dog licence. Select licence type. Read and understand the terms, click the checkbox and "Confirm". Click on "Make payment" button. An acknowledgement page stating that your licence has been applied successfully will be displayed upon the completion of your online payment. Refer to Section <u>4.2</u>	Log Hame / Breed / Colue: Kill Kill M. IM / CHEUUA-WA / BLACK FRAM Appication No:
	Download Licence on how to download your licence.	





4.2 Download Licence

SN	Step	Screenshot	
1	Click on 'My Licences'	My Messages My Licences My Applications	
	tab.	Search: Q Advanced Search	
	Select and click on the 'Download Licence' icon.	My Licences shows you a summary of your cat/dog licence(s). Hover your cursor over the Actions icons for the relevant transactions that yo perform for each of your licence(s). Displaying: 11 - 15 of 15 Records	u can
	Download Licence Icon.	PHOTO PET PET NAME Y LICENCE NO. SEX Y COLOUR Y STATUS Y EXPIRY DATE AC TYPE Y Y Y	TIONS
		Dog Cake Male WHITE PENDING 12/08/2026	2 ×
		Dog Doge Male BLACK BROWN PENDING DOCUMENT N.A.	
		Cat Niu Niu Female BROWN TABBY AND VALID 31/01/2027	z ×
		Cat Cupcake Male GREYWHITE PENDING N.A.	±
2	A "Save As" window will	(c)	
	appear.	HOME PROFIL Organize Vew folder 🛛 🕅 🕶 🕡	
	Save the licence into your desired file location	Avorrises Desktop Desktop Dog Licence DP000131Z.pdf 21/4/2015 %12 AM Adobe Acrobat D gged in	as Jenny 21 Apr 2015
	for ease of retrieval.	My Messages My L 📢 Homegroup	
		Displaying: 1 - 2 of 2 F	
		PHOTO DOG I File name Deg Licence DP0001312 (1) pdf v IS Save as type Adobe Acrobat Document v IS IS IS	
		Peppe Hide Folders Save Cancel	*

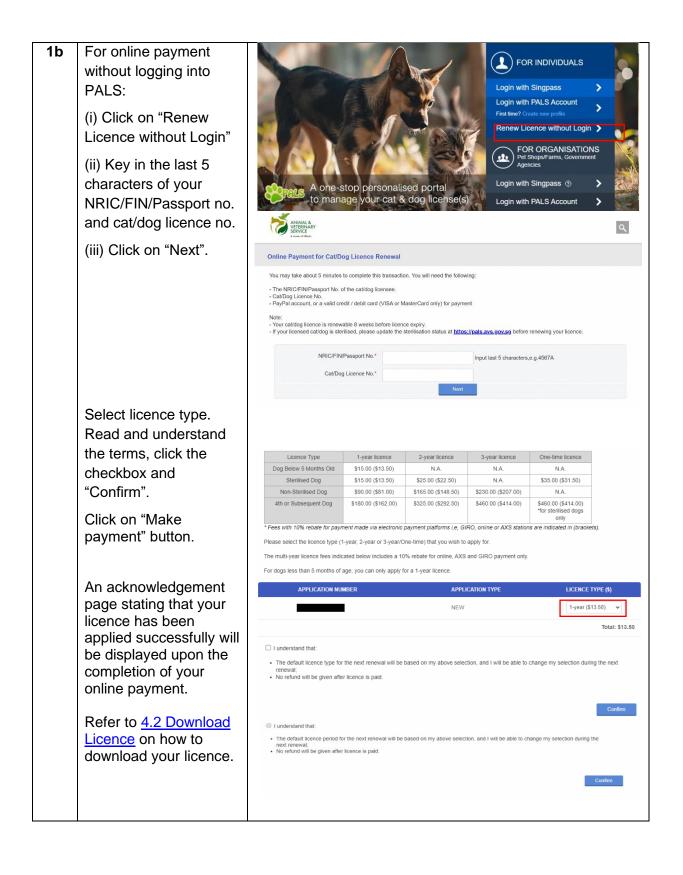
4.3 View Application

SN	Step	Screenshot
1	Click on 'My Applications' tab. Click on the relevant application to view its details.	My Messages My Licences My Applications Search: My Applications shows you a summary of your past application(s). Click on the relevant row to view details or make payment for your new licence application. Displaying: 1 - 10 of 29 Records
		PET NAME / BREED / COLOURY PET TYPE × APPLICATION NO. TYPE × STATUS × SUBMITTED DATE/TIME × An grif / DOMESTIC SHORT HAIR / BLACK SILVER CLASSIC TABBY AND WHITE Cat Cat Licence Application Approved(Cat) 26/08/2024 05.52.06 PM
2	Click on "View Form" to view the application details.	My Messages My Licences My Applications
	Click on "View Support Documents" to view the uploaded supporting documents.	Dog Name / Breed / Colour: Doggy / CHIHUAHUA / BROWN WHITE Application No.

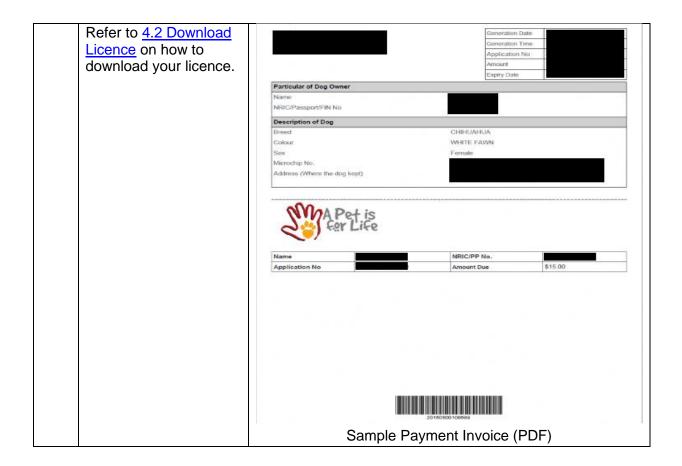
5. Licence Renewal

5.1 Licence Renewal

1a For first-time PALS user, refer to Section 1 to create your profile. For online payment: (i) Login to PALS (ii) Login to PALS (iii) Go to 'Home' → 'My Licences' (iii) Click on the 'Payment' icon to make payment Image: Status = St	
create your profile. For online payment: (i) Login to PALS (ii) Go to 'Home' → 'My Licences' (iii) Click on the 'Payment' icon to make payment' (iii) Click on the 'Payment' Select licence type. Read and understand the terms, click the checkbox and "Confirm". (iii) Click on "Make payment" Click on "Make payment" button. (iii) Click on "Make payment" An acknowledgement page stating that your licence has been successfully renewed will be displayed upon the completion of your online payment. (iii) Click con the 'L2 on how to download your licence the guest formed the bated on my above stelecton, and will be able to change my seecton and guest formed the guest formed the bated on my above stelecton, and will be able to change my seecton and guest formed the bated on my above stelecton, and will be able to change my seecton and guest formed the guest formed the bated on my above stelecton, and will be able to change my seecton and guest for a success fully renewed will be displayed upon the completion of your online payment. Refer to Section 4.2 on how to download your licence. The dust for summatized in the table bated on my above stelecton, and i will be able to change my seecton and guest formed the guest formed the guest formed the bated on my above stelecton, and i will be able to change my seecton and guest formed the bated bated on my above stelecton, and i will be able to change my seecton and guest formed the bated bated on my above stelecton, and i will be able to change my seecton and guest formed the bated bated on the stelecton and guestion and guest formed the guest formed the bable ba	
create your profile. For online payment: (i) Login to PALS (ii) Go to 'Home' → 'My Licences' (iii) Click on the 'Payment' icon to make payment' (iii) Click on the 'Payment' Select licence type. Read and understand the terms, click the checkbox and "Confirm". (iii) Click on "Make payment" Click on "Make payment" button. (iii) Click on "Make payment" An acknowledgement page stating that your licence has been successfully renewed will be displayed upon the completion of your online payment. (iii) Click con the 'L2 on how to download your licence the guest formed the bated on my above stelecton, and will be able to change my seecton and guest formed the guest formed the bated on my above stelecton, and will be able to change my seecton and guest formed the bated on my above stelecton, and will be able to change my seecton and guest formed the guest formed the bated on my above stelecton, and will be able to change my seecton and guest for a success fully renewed will be displayed upon the completion of your online payment. Refer to Section 4.2 on how to download your licence. The dust for summatized in the table bated on my above stelecton, and i will be able to change my seecton and guest formed the guest formed the guest formed the bated on my above stelecton, and i will be able to change my seecton and guest formed the bated bated on my above stelecton, and i will be able to change my seecton and guest formed the bated bated on my above stelecton, and i will be able to change my seecton and guest formed the bated bated on the stelecton and guestion and guest formed the guest formed the bable ba	
For online payment: (i) Login to PALS (ii) Go to 'Home' → 'My Licences' (iii) Go to 'Home' → 'My Licences' (iii) Click on the 'Payment' (iii) Click on the terms, click the checkbox and ''Confirm''. (iii) Click on 'Make payment'' An acknowledgement page stating that your licence has been successfully renewed will be detended to formed at the toward of the towards of the towards of the toward of the towards of the toward of the towards of the toward of the toward of the towards of the toward of the toward of the towards of the toward of the toward of the towards of the toward of the toward of the towards of the toward of the towards of towards of the towards of the towa	12121
For online payment: (i) Login to PALS (ii) Go to 'Home' → 'My (iii) Click on the 'Payment' icon to make payment Select licence type. Read and understand the terms, click the checkbox and "Confirm". Select licence type. Read Click on "Make payment" Status and the terms between the terms between the terms button. Click on "Make payment" Yes unit for the term base back and the terms button. An acknowledgement page stating that your licence has been successfully renewed will be displayed upon the completion of your online payment. Yes unit for the test forms at with based on my above setection, and i with be able to change my setection during my for the test forms at with based on my above setection, and i with be able to change my setection during my for the test forms at with the test on the table below. Note: For GIRO Interest test on the table below.	
 (i) Login to PALS (ii) Go to 'Home' → 'My Licences' (iii) Click on the 'Payment' icon to make payment Select licence type. Read and understand the terms, click the checkbox and "Confirm". Click on "Make payment" Click on "Make payment bage at the click of the next reveal will be based on my above selection, and will be able to charge my selection during anyment. Payment via online (amend licence type) Content will be given after focuse is part. Payment via online (amend licence type) The locence for paywelle is summarized in the table below. Mote For GIRO 	
 (ii) Go to 'Home' → 'My Licences' (iii) Click on the 'Payment' icon to make payment Select licence type. Read and understand the terms, click the checkbox and "Confirm". Click on "Make payment" Select licence has been successfully renewed will be displayed upon the completion of your online payment. Refer to Section 4.2 on how to download your licence. Note: For GIRO 	-
Select licence type. Read and understand the terms, click the checkbox and "Confirm". Image: Status of the st	
Select licence type. Read and understand the terms, click the checkbox and "Confirm". Select licence type. Read and understand the terms, click the checkbox and "Confirm". Click on "Make payment" button. Select licence type (1) selected to payment made us electronic payment patients (e. GIRO, online or AXS stations are indicated in (backets) Please steet the locnee type (1) selected to payment patients (e. GIRO, online or AXS stations are indicated in (backets) Please steet the locnee type (1) selected to payment patients (e. GIRO, online or AXS stations are indicated in (backets) Please steet the locnee type (1) selected to payment patients (e. GIRO, online or AXS stations are indicated in (backets) Please steet the locnee type (1) selected to be includes a 10% rebate to online. (ASS and GIRO payment only. The multi-year licence (es indicated to be includes a 10% rebate to online. (ASS and GIRO payment only. The offset tile come type (1) selected to pay for a 1-year licence. An acknowledgement page stating that your licence has been successfully renewed will be displayed upon the completion of your online payment. I understand that:	
Select licence type. Read and understand the terms, click the checkbox and "Confirm". istemed Dog \$15.00 (\$13.50) \$25.00 (\$22.50) N.A. \$35.00 (\$11.60) "Investmented Dog \$150.00 (\$12.00) \$155.00 (\$13.50) \$52.00 (\$207.60) N.A. \$35.00 (\$11.60) "Confirm". Click the checkbox and "Confirm". "Investmented Dog \$150.00 (\$12.00) \$150.00 (\$12.00) \$150.00 (\$14.00) \$460.00 (\$41.00) \$460.00 (\$41.00) \$460.00 (\$41.00) \$460.00 (\$41.00) \$460.00 (\$41.00) \$460.00 (\$41.00) \$460.00 (\$41.00) \$460.00 (\$41.00) \$460.00 (\$41.00) \$460.00 (\$41.00) \$460.00 (\$41.00) \$460.00 (\$41.00) \$460.00 (\$41.00) \$460.00 (\$40.00) \$460.00 (\$40.00) \$460.00 (\$40.00) \$460.00 (\$40.00) \$460.00 (\$40.00)	
Select licence type. Read and understand the terms, click the checkbox and "Confirm". Image: Status and the terms, click the checkbox and "Confirm". Click on "Make payment" button. Image: Status and the terms, click the checkbox and "Confirm". Image: Status and the terms, click the checkbox and "Confirm". An acknowledgement page stating that your licence has been successfully renewed will be displayed upon the completion of your online payment. Image: Status and Iwate the terms and Iwate the test and test an	
and understand the terms, click the checkbox and "Confirm". Implementation of subsequent Dog 10000 (\$1100 (\$10	
Click the checkbox and "Confirm". only Click on "Make payment" only Click on "Make payment" *Fees with 10% rebate for payment made via electronic payment patforms (e, GIRO, online or AXS stations are indicated in (brackets, Please select the licence type (1-year, 2-year One-time) that you wish to apply for. An acknowledgement page stating that your licence has been successfully renewed will be displayed upon the completion of your online payment. APPLICATION NUMBER APPLICATION TYPE LICENCE TY I understand that: • <td< th=""><th></th></td<>	
Commin 1. Please select the licence type (1-year, 2-year or 3-year/One-time) that you wish to apply for. Click on "Make payment" button. Please select the licence type (1-year, 2-year or 3-year/One-time) that you wish to apply for. An acknowledgement page stating that your licence has been successfully renewed will be displayed upon the completion of your online payment. Are default tecnce type for the next renewal will be based on my above selection, and I will be able to change my selection during renewal. Nete: For GIRO Payment via online (amend licence type) The licence fee payable is summarized in the table below. Application Number Application Type Licence type (1-year, 2-year or 3-year/One-time) that you wish to apply for. The multi-year licence fees indicated below includes a 10% rebate for online, AXS and GIRO payment only. For dgs less than 5 months of age, you can only apply for a 1-year licence. Implication Number Application Type Implication Number Networe selection, and I will be able to change my selection during renewal. Note: For GIRO The licence fee payable is summarized in the table below. Implication Number Application Type Licence type (stat) Networe type (stat) NEW Type (stat)	
Click on "Make payment" The multi-year licence fees indicated below includes a 10% rebate for online, AXS and GRO payment only. An acknowledgement page stating that your licence has been successfully renewed will be displayed upon the completion of your online payment. NEW 1year (31) Refer to Section 4.2 on how to download your licence. Note: For GIRO New 1year (21) Note: For GIRO The licence fee payable is summarized in the table below. New 1year (31)	
Click on "Make payment" button. An acknowledgement page stating that your licence has been successfully renewed will be displayed upon the completion of your online payment. Refer to Section 4.2 on how to download your licence. Note: For GIRO	
button. An acknowledgement page stating that your licence has been successfully renewed will be displayed upon the completion of your online payment. NEW 1year (\$13) Refer to Section 4.2 on how to download your licence. Network to download your licence for payable is summarized in the table below. Payment via online (amend licence type) The licence fee payable is summarized in the table below. MeW 1year (\$13)	
An acknowledgement page stating that your licence has been successfully renewed will be displayed upon the completion of your online payment. I understand that: Refer to Section 4.2 on how to download your licence. Note: For GIRO Note: For GIRO Application type	
An acknowledgement page stating that your licence has been successfully renewed will be displayed upon the completion of your online payment. Refer to Section 4.2 on how to download your licence. Note: For GIRO	PE (\$)
 page stating that your licence has been successfully renewed will be displayed upon the completion of your online payment. Refer to Section 4.2 on how to download your licence. Note: For GIRO 	50) 🗸
be displayed upon the completion of your online payment. • No refund will be given after licence is paid. Refer to Section 4.2 on how to download your licence. • Payment via online (amend licence type) The licence fee payable is summarized in the table below. • The licence fee payable is summarized in the table below. Note: For GIRO • No refund will be given after licence is paid.	Total: \$13.50
how to download your licence. The licence fee payable is summarized in the table below. APPLICATION NUMBER APPLICATION TYPE Note: For GIRO NEW	Confirm
Incence. APPLICATION NUMBER APPLICATION TYPE LICENCE TYPE Note: For GIRO NEW 1-year (\$13.5)	
Note: For GIRO	
Note: For GIRO	PE (\$)
	0)
customers, the licence fee	Total: \$13.50
Go back to amend	linence from
will be deducted from your	incence type
GIRO account on the date	
stated in your renewal Immediately: After 3 Working Days:	
notice. Online payment with PayPal, MasterCard or VISA OR You can download the payment invoice below	
Visit www.avs.gov.sg for	
information on GIRO	
application. Licence fees	
for licensees with It may take up to 3 working days for the new bill to be u in AXS stations. Please check that the bill amount in A	odated
in AXS stations. Please check that the bill amount in A successful GIRO	x5 IS ent.
application will be Payment via online	
application will be	
deducted at the next	
renewal.	



		Online Payment for Dog Licence Renewal
		NRIC/Fin/Passport No.
		APPLICATION NUMBER STERILISATION STATUS LICENCE PERIOD (5)
		Non-sterilised 2 years (\$148.50)
		Total: \$148.50 Go back to amend licence type
		Make Payment
1c	For payment via AXS terminals: Click "Download Payment Invoice" to download and print the invoice.	<text></text>
		Download Payment Invoice
	You may key in the application number or use the printed invoice to scan the barcode to proceed to make the payment at any AXS station.	
	Your licence status will take 2-3 days to be updated in PALS upon AXS payment.	



6. Update Licence Details

6.1	Update User Profile	
SN	Step	Screenshot
1	Click on 'Profile' → 'Update Profile'.	WEICOME to PAL Update Profile Weicome to PAL Update Profile Change Password
2	Update details where required. Click "Next" to proceed. Note : Updating of licensee's address is applicable to foreigners only.	Home > Profile > Update Details Update Details This e-service to allows you to update the licensee particular. This oran may take 5 minutes to complete. NOTES TO DOG LICENCE APPLICANT 1) Only one Scheduled dog can be kept at a non-HDB premise with effect from 15 Nov 2010. Please refer to www.ava.gov.sg for more details on the dog licensing regulations. Breeds listed in the Second Schedule Part 1: Pit Bull (American Pit Bull Terrier or American Pit Bull or Pit Bull Terrier, American Staffordshire Terrier, Staffordshire Bull Terrier, American Bull dog), Akta, Neapollan Mastiff, Tosa, Dogo Argentino, Fila Brasileiro, Boerboel, Perro de Presa Canario, and their crosses. Part II: Bull Terrier, Obberman Pinscher, Rottweiler, German Shepherd (Belgian Shepherd, East European Shepherd), Mastiffs including the Bull Mastiff. Cane Corso and Dogue De Bordeaux, and their crosses.
	For Singaporeans and	ii) Please read the Term and Conditions before proceeding further. Particulars of Applicant
	Permanent Residents,	Salutation
	your address will be	Name
	updated through	NRIC/FIN/Passport No.
	OSCARS.	Residence Type
	USCANS.	Gender
		Date of Birth
		Contact Details
		Mobile No. *
		Home Tel No.
		Office Tel No.
		Email Address *

		Dog Owner Address	
		Postal Code	
			Retrieve
		Address Type	* HDB Block
		Blk / House No.	*
		Level	
		Unit No.	
		Building Name	
		Street Name	*
		Alternate Contact Details	
		Name	*
		Relationship	*
		Mobile No.	*
		Email Address	
		Electronic Notification	
		★ Electronic Notification	 Email Yes, I wish to opt for electronic delivery of all correspondences from AVA
			via my email address provided above. Lunderstand that it is my responsibility to ensure that my email address is correct, updated and not
			subjected to unauthorised access.
			 Postal Mail No, I wish to receive all correspondences from AVA via postal mail.
			SMS In addition, I wish to receive renewal reminders and other notifications via
			SMS.
		Next Nome > Profile > Update Details	
3	Verify the information		
	entered is correct.	Particulars of Applicant	
	Oliale "Navet" to proceed	Salutation	
	Click "Next" to proceed.	Name	
		NRIC/FIN/Passport No. Residence Type	
		Gender	
		Date of Birth	
		Contact Details	
		Mobile No.	
		Home Tel No.	
		Office Tel No. Email Address	
		Dog Owner Address	
		Postal Code Address Type	
		Bik / House No.	
		Level	
		Unit No.	
		Building Name	
		Street Name	
		Alternatie Contact Details	
		Name	
		Relationship Mobile No.	
		Email Address	
		Electronic Notification Electronic Notification	Email
			SMS
		Back Next	

4	Read the declaration terms carefully. Click on the checkbox to indicate that you have read and understood the terms of the declaration. Click "Submit" to proceed.	Home > Profile > Update Details I, angweihng, NRIC/Passport/FIN NO. (1) All the information given is correct and true to the best of my knowledge. I am fully aware that the licence would be revoked and I will be prosecuted if a false declaration is made. (2) I have read and understood the above declaration. Submit
5	An acknowledge page indicating that you have successfully submitted your changes will be displayed.	Iteme > Profile > Update Details You have successfully submitted your changes on applicant details on 06/04/2015 at 17:51. Application No -

SN	Step	Screenshot		
1	Click on 'My Licences'	My Messages My Licences My Applications		
	tab.	Search: Q Advanced Search		
	Select and click on the	My Licences shows you a summary of your cat/dog licence(s). Hover your cursor over the Actions icons for the relevant transactions that you can perform for each of your licence(s). Displaying: 11 - 15 of 15 Records		
	'Update' icon.	PHOTO PET PET NAMEY LICENCE NO. SEXY COLOURY STATUSY EXPIRY DATE ACTIONS TYPEY Y		
		Dog Cake Male WHITE PENDING 12/08/2026		
		Dog Doge Male BLACK BROWN PERDING N.A.		
		Cat Niu Niu Female BROWN TABBY AND VALID 31/01/2027		
		Cat Cupcake Male GREY WHITE FERDING N.A.		
2	Update the details for the "Cat/Dog Particulars".	FILL IN APPLICATION UPLOAD DOCUMENTS CONFIRM SUBMIT		
	Click on the "Upload dog photo" or "Upload cat photo" checkbox to attach a photo at the "Upload Documents" page.	Update Dog Details This form yields = Innivitation complete. Please have the following ready (*mandatory): 'Sentilization Certificate (or application of sterilised licence fee) Photograph of Dog (optional) Note: The maximum file size for each document is 4W8. NOTE: TO DOG LICENCE APPLICANT 10 (n) yon goe: Idea dog can be kept at a non-HCB premise with effect from 15 Nov 2010. Please refer to https://www.avg.gov.st/licens/new.edg for more details on the dog licensing regulation. Ereeds listed in the Second Schedule Frat 1: Pt Bull (American Pt Bull or Pt Bull Terrier, American Staffordbine Terrier, Staffordbine Bull Terrier, American Bull dog, Addin, Hapoltan Mattiff, Tons, Dogo Agention, File Sale Intervier, Staffordbine Terrier, Staffordbine Bull Terrier, American Bull dog, Addin, Ampoltan Mattiff, Tons, Dogo Agention, File Sale Intervier, American Staffordbine Terrier, Staffordbine Bull Terrier, American Bull dog, Addin, Ampoltan Mattiff, Tons, Dogo Agention, File Sale Intervier, American Staffordbine Terrier, Staffordbine Bull Terrier, American Bull dog, Addin, Ampoltan Mattiff, Tons, Dogo Agention, File Sale Intervier, American Staffordbine Terrier, Staffordbine Bull Nastiff; Including the Bull Nastiff; Care Core and Degie De Bordbauw, and their crosses. Pitte Stafford Dog Dog LiCENSE Note: Stafford Dog Degie De Bordbauw, and their crosses. Pitte Stafford Dog Dog LiCENSE Name of Dog Degie		
	Update the cat/dog sterilisation details accordingly.	Sterilised relate Stopp Purely Adoptions Sterilised * O Yes No Dig Address		
	Click "Submit" to proceed.	Same as Dog Licensee Z Type of Residence * HDB		
	Note: Sterilisation status can only be amended for non-sterilised cats/dogs.	Subert		

6.2 Update Cat/Dog Details (e.g. Sterilisation Status, Address)

3	Upload the relevant supporting documents.	Application for Update Dog Details Last login was on 16 Jul 2015
	supporting documents.	Home > Licence > Application for Update Dog Details
	Click "Next" to proceed.	FILL IN APPLICATION UPLOAD DOCUMENTS CONFIRM SUBMIT
		Dog Photo*: Browse Files (Orly support file type: jpeg.jpg.png) Back Nex The following table indicates the supporting documents to be
		uploaded.
		Application CriteriaSupporting Documents'Upload cat/dog photo' checkbox selected• Cat/Dog photo
		Cat/Dog is sterilisedVeterinarian Sterilisation Certificate, Vet Examination Letter or Vaccination Card with sterilisation status displayed
4	Verify the information entered is correct.	Dog Particulars Microchipped in Singapore Microchip No. 326598741254123
		Name of Dog Dippo
	Click "Next" to proceed.	Upload dog photo Ves
	(screenshot updated)	Breed DACHSHUND, STANDARD
		Colour BROWN
		Estimated Date of Birth 18/08/2017 Dog obtained from Animal Weffare Group
		Animal Welfare Group Purely Adoptions
		Sterilisation Status
		Sterilised O Yes No
		Dog Address
		Same as Dog Licensee 🛛 🖾 Yes
		Type of Residence HDB
		Back Next

5	Read the declaration terms carefully. Click on the checkbox to indicate that you have read and understood the terms of the declaration. Click "Submit" to proceed.(screenshot updated)	FILL IN APPLICATION UPLOAD DOCUMENTS CONFIRM SUBMIT I.Tester M2265846P, NRIC/Passport/FIN No. M2265846P, declare that
6	An acknowledge page indicating that you have successfully submitted the changes will be displayed. (screenshot updated)	Home > Licence > Application for update dog details You have successfully updated your dog details on 30/12/2015 at 16:18. Application No.

7. Cancellation of Licence

7.1 Cancel Licence

SN	Step	Screenshot	
1	Click on 'My Licences'	My Messages My Licences My Applications	
	tab.	Search: Q Advanced Search	
	Select and click on the	My Licences shows you a summary of your cal/dog licence(s). Hover your cursor over the Actions icons for the relevant transactions that you can perform for each of your licence(s). Displaying: 11 - 15 of 15 Records	
	'Cancel licence' icon.	PHOTO PET PET NAME* LICENCE NO. SEX* COLOUR* STATUS* EXPIRY DATE ACTIONS	
		Dog Cake Male WHITE PENDING 12/08/2026	
		Dog Doge Male BLACK BROWN PENDING N.A.	
		Cat Niu Niu Female BROWN TABBY AND VALIO 31/01/2027	
		Cat Cupcake Male GREY WHITE PENDAG N.A.	
 Select and click on the reason for cancellation. If cat/dog is sold or given away, select "Others" and key in the new licensee's name and contact information. Click "Next" to proceed. 			
		Dog Particulars Microchipped in Singapore	
		Microchip No	
		Name of Dog TehO	
		Sex Male	
		Breed CHIHUAHUA	
		Colour BLACK WHITE	
		Date of Birth 01/05/1991	
		Dog obtained from Pet Shop	
		Pet Shop	
		Cancellation Reasons	
		You may upload the necessary document. Reason for cancellation of licence C Exported Dead Lost O Others	
		Next	

3	Upload the relevant documents:	HOME PROFILE V ESERVICE V FAQ V LOGOUT
		Application for Cancel Licence You are logged in as angueiting Last logen was 06 Apr 2015
	a) export permit for	Home > Licence > Application for Cancel Licence
	exported cat/dog,	
	b) death/cremation	FILL IN APPLICATIONS UPLOAD DOCUMENTS CONFIRM SUBMIT
	certificate for dead	
	cat/dog, c) Police report for	Death Cert /Cremation Cert : Browse Files (Only support file type: jpg.jpeg.png.pdf)
	lost cat/dog.	
	leet ead deg.	Back Hext
	Click "Next" to proceed.	
4	Verify the details of the	Home > Licence > Application for Cancel Licence
-	licence to be cancelled	
	are correct.	
		FILL IN APPLICATIONS UPLOAD DOCUMENTS CONFIRM SUBMIT
	Click "Next" to proceed.	🖨 Print this page
		Dog Particulars Microchipped In Singapore
		Microchip No
		Name of Dog TehO
		Sex Male Breed CHIHUAHUA
		Colour BLACK WHITE
		Date of Birth 01/05/1991 Dog obtained from Pet Shop
		Pet Shop
		Cancellation Reasons
		You may upload the necessary document.
		Reason for cancellation of licence Dead
		Upload Documents
		Death Cert /Cremation Cert.
		Back Next
5	Read the declaration	Home > Licence > Application for Cancel Dog Licence
	terms carefully.	
	Click on the checkbox	FILL IN APPLICATIONS UPLOAD DOCUMENTS CONFIRM SUBMIT
	to indicate that you	
	have read and understood the terms of	I, angweihng, NRIC NO. declare that
	the declaration.	(1) I understand that any fee paid for a licence is non-refundable. (2) All the information given is correct and true to the best of my knowledge. I am fully aware that the licence would be revoked and I will be
		prosecuted if a false declaration is made.
	Click "Submit" to	I have read and understood the above declaration.
	proceed.	Submit

indicating that the licence is succes cancelled will be	An acknowledge page indicating that the licence is successfully cancelled will be displayed.	Home > Lisence > Application for Cancel Bog Licence FILL IN APPLICATIONS UPLOAD DOCUMENTS CONFIRM SUBMIT	
		You have successfully cancelled the idence on 05/04/2015 at 14:52. Application its Licence No.	×

8. Change of Licensee

8.1 Initiate Change of Licensee

SN	Step	Screenshot	
1	Click on 'My Licences'	My Messages My Licences My Applications	
	tab.	Search: Q Advanced Search	
	Select and click on the 'Change of Licensee'	My Licences shows you a summary of your cat/dog licence(s). Hover your cursor over the Actions icons for the relevant transactions that you can perform for each of your licence(s). Displaying: 11 - 15 of 15 Records	
	icon.	PHOTO PET PET NAMEY LICENCE NO. SEXY COLOURY STATUSY EXPIRY DATE ACTIONS	
		Dog Cake Male WHITE PENDING 12/08/2026	
		Dog Doge Male BLACK BROWN PRODUCE NA.	
		Cat Niu Niu Female BROWN TABBY AND WILD 31/01/2027	
		Cat Cupcake Male GREY WHITE PRATING N.A.	
2	Complete "Change of Licensee". Click on 'Change Licensee to Individual'. Enter the new licensee's particulars. Mandatory fields are marked with red asterisk (*).	Change of Dog Licensee Rene Lease of Dog Licensee Rene Lease of Dog Licensee Rene Lease of Dog Licensee Rene Re	
	Select the 'Yes' button to		
	indicate that you wish to		

	transfer the cat/dog to	Address (where dog is kept)
		Same as Dog Licensee 🛛 Yes
	the new applicant.	Address Type HDB Block
		Blk / House No. 230
		Level 03
		Unit No. 123
	Click 'Submit' to	Building Name
	proceed.	Street Name SIMEI STREET 4
	F	Type of Residence HOB
		Postal Code 520230
		Confirm
		Do you wish to change the licensee of this dog to the *
		Submit
3	Verify the information	Home > Litence > Change of Dog Litensee
Ŭ		
	entered is correct.	
		FILL IN APPLICATION CONFIRM
	Click "Submit" to	⊖ Print this page
	proceed.	e Princuis page
	· ·	Type of Licensee Change
		Type of Licensee Change Change of Licensee to Individual
		New Licensee information
		Name of New Licensee test Mobile No. 00280021
		Email sherylwcon@gmail.com
		NRIC/FIN/Passport NoNA-
		Dog Particulars
		Microchipped in Singapore Microchip No.
		Name of Dog Dippo
		Sex Male Breed DACHSHUND, STANDARD
		Colour BROWN
		Estimated Date of Birth 1808/2017
		Dog obtained from Animal Welfare Group
		Sterilisaton Status Sterilised No
		Address (where dog is kept)
		Adoress (where dog is kept) Same as Dog Licensee 🛛 Yes
		Address Type
		Bik / House No. Level
		Unit No.
		Building Name
		Street Name Type of Residence
		Postal Code
		Confirm
		Do you wish to change the licensee of this dog to the Ves new licensee? No
		Back Submit
4	An acknowledge page	Home > Licence > Change of Dog Licensee
	indicating that you have	Your change of dog licensee request has been conveyed to test. You will be notified when your change request is approved or rejected. ✓ Application No: 20240800500904 Licence No: DP4297667P
	successfully submitted	Licence No.: DP497667P
	the change of licensee	
	request will be displayed.	
1		

5	The new licensee will receive a notification	Dear X,
	containing the reference number to accept/reject	A request for a change in dog licensee to you has been initiated.
	the change of licensee.	Please log in to the Pet Animal Licensing System (PALS) to accept or reject the change request by 14/10/2016. Go to e-
	You will be notified of the outcome when the new licensee accepts or	services > Accept Change of Licensee > Key in the below reference number to proceed.
	rejects the request.	Reference Number: XXXXXXXXXXX
		Microchip number ууууу

		This is a computer generated email. Please do not reply to this email.

8.2 Accept Change of Licensee

SN	Step	Screenshot
1	Click on 'e-Service' → 'Accept Change of	
	Licensee.	Melcome to PALS Apply Licence You are logged in Liss login was on 31 Aug 2004 Renew Licence Renew Licence Liss login was on 31 Aug 2004
		My Messages My Licences My Application Update Licence Caroli Licen
		Search: Advanced Search
		My Messages show you a summary of notifications sent to you. For transactions, please go to e-Service, My Licences or My Applications page. Displaying: 1 - 10 of 23 Records
2	Select application for Cat	Home > Application for New Pet Licence
	or Dog Licence.	New licence application NOTE: First-time cat or dog licence applicants will be required to complete the online Pet Ownership Course at https://go.eo.vs/p/betownershipcourse before applying for a new cat/dog licence.
	You will need to	https://go.gov.g/pecomershipcourse before applying for a new cabloog ficence.
	complete the online Pet	I am applying for a Cat Licence
	Ownership Course	
	(https://go.gov.sg/peto	
	wnershipcourse)	
	before you can make	
	the application for a	A CONTRACT OF A CONTRACT.
	new cat/dog licence.	

3	Key in reference number	II) Please read the <u>lefins and conditions</u> before proceeding further. Accept Change of Dog Licensee Ref. No.
	that you received to	Accept Change of Dog Licensee Ref. No. * IE3U3O5IT8 Retrieve
	accept/reject the change	
	of licensee. Click on Retrieve.	Current Dog Licensee
	Retrieve.	Name of Current Licensee * Tester M2265846P
	Click "Yes" to confirm	Confirm
	that you wish to accept	Please confirm if you wish to accept this change of dog 💌 🔍 Yas licensee
	the cat/dog transfer.	
		Dog Licensee Particular Name of Licensee e-tearning valid
		NRIC/FIN/Passport No. S4524952B
		Contact No. 85337227
		Postal Code 555111
		Address Type Standard
		Bik / House No. 8
		Level
		Unit No.
		Building Name SERANGOON GARDEN ESTATE
		Street Name TAVISTOCK AVENUE
		Address (where dog is kept)
	Complete the details for:	Address (where dog is kept)
	/	Same as Dog Licensee Postal Code Retrieve
	(iii) "Address (where	Postal Code ★ Retrieve Address Type ★ .Please Select- ✓
	cat/dog is kept)".	Bik / House No. *
	(Click on the checkbox	Level
	indicating "Same as	Unit No.
	Cat/Dog Licensee" if the	Building Name
	cat/dog is kept at the	Street Name *
	same address as	Type of Residence * -Please Select-
	indicated under the	Please click here to go back
	Cat/Dog Licensee Particulars)	Next
	Particulars)	
	Mandatory fields are	
	marked with red asterisk	
	(*).	
	Click 'Next' to proceed.	
4	Update sterilisation	Sterilisation Status
	status, if applicable.	Sterilised ★ O Yes ● No
	Click "Novt" to proceed	
	Click "Next" to proceed.	Previous Submit

5	Upload the required	The following table list the	
	supporting documents	be uploaded based on the	various application criteria.
	(where relevant).	Application Criteria	Supporting Documents
	Click "Next" to proceed.	Cat/Dog is adopted from an Animal Welfare Group (AWG)	AWG Adoption / Fosterer Agreement
	Note: For licensees of a Specified Dog, you are not required to upload	Cat/Dog is imported	Import Permit
	any documents at this point of licence application.	Cat/Dog is sterilised	Veterinarian Sterilisation Certificate, Vet Examination Letter or
	The respective deadlines for the documents to be submitted after the licence is approved are		Vaccination Card with sterilisation status displayed
	as follows:	Licensee is a diplomat	MFA ID card
			Copy of passport
	c) 4 weeks: Insurance	For dogs only:	
	Policy and Banker's Guarantee.	Breed of dog	Insurance Policy
	d) 10 weeks: Obedience	-Specified Dogs or their	Banker's Guarantee
	Training Certificate	crosses	Obedience Training Certificate
	Visit www.avs.gov.sg for more information on Specified dog breeds and the additional licensing conditions.		
6	Verify the details you	Address (where dog is kept)	
-	have entered are correct.	Same as Dog Licensee 🛛 Yes	
		Type of Residence SHOP Prive	ate
		Dog Particulars	
		Microchipped in Singapore	
	Click "Next" to proceed.	Microchip No. 326598741 Name of Dog Dippo	254123
		Sex Male	
			ND, STANDARD
		Color BROWN Estimated Date of Birth 18/08/2017	
		Dog obtained from Animal Wei	
		Animal Welfare Group Purely Ado	ptions
		Sterilisation Status	
		Sterilised O Yes No	
		Back Next	

7	Read the declaration	Home > Licence > Ac ; Licensee
	terms carefully.	
	Click on the checkbox to indicate that you have read and understood the terms of the declaration.	FILL IN APPLICATION UPLOAD DOCUMENTS CONFIRM SUBMIT MAKE PAYMENT I, e-learning valid, NRIC No. S4524952B, declare that .<
	Click "Submit" to proceed.	Do not use the Back or Forward button on your browser as this may end your transaction.
successfully submitted the change of licensee		Home > Lisence > Dog owneranip Your licence Approximate subcatchil. You can view, download and print the licence in the My Licences section. Successful Change of Dog Licensee
		PALS 01/09/2024 12:01:26 AM (1 minutes ago) Dear Ms Tester M2265846P. Your change of dog licensee request for licence mail. This is a computer generated email. Please do not reply to this email.
	The previous licensee will be notified of the outcome when you have accepted the change of licensee.	r no ni a company gamerano Griffi, r 1988 do 1941 (gyr) tu tilo Griffi,