

Guidance document for veterinary and animal-related services (*Post Circuit Breaker – Phase 1*)

The following table summarises the veterinary and animal-related services that are permissible after the Circuit Breaker (Phase 1).

Sector	Allowed	Not allowed
A. Veterinary and supporting animal care services		
Veterinary services	<ul style="list-style-type: none"> • Provision of emergency, non-elective veterinary services • Provision of sterilisation services • Provision of vaccination, dental and basic animal husbandry services (wef 6 June 2020) <p>Note: All cases should be tele-triaged (e.g. over the phone or internet) to determine if a veterinary visit or in-person consultation is required.</p>	<ul style="list-style-type: none"> • Routine pet wellness checks • Behavioural cases which do not pose public safety risks
Supporting animal care services <ul style="list-style-type: none"> ▪ Laboratories and imaging services ▪ Animal physiotherapy and rehabilitation services 	<ul style="list-style-type: none"> • Services to be provided with referral from a licensed veterinarian only; and/or if required as part of review and outpatient care 	<ul style="list-style-type: none"> • All other activities
Pet cremation	<ul style="list-style-type: none"> • Provision of pet cremation and funeral services • Physical viewing of pet funerals and cremation, limited to 5 persons (wef 6 June 2020) 	<ul style="list-style-type: none"> • All other activities
B. Animal holding premises		
Licensed breeders	<ul style="list-style-type: none"> • Care of existing animals in premises <ul style="list-style-type: none"> - Dogs can be walked by employees 	<ul style="list-style-type: none"> • All other activities such as breeding and sales
Licensed boarders	<ul style="list-style-type: none"> • Care of existing animals in premises 	<ul style="list-style-type: none"> • All other activities such as breeding and sales

Sector	Allowed	Not allowed
	<ul style="list-style-type: none"> - Pet owners will be allowed to bring their animals home. - Dogs can be walked by employees. • Boarding of healthy pets belonging to owners who are: <ul style="list-style-type: none"> - On Stay at Home Notice (SHN), - On Quarantine Order (QO), - Confirmed COVID-19 patients, or - Overseas and affected by travel restrictions - and there is no alternative pet care arrangement available (e.g. from other members of the household) • Boarding of imported pets (that do not require quarantine) belonging to Singapore citizens, permanent residents and long term pass holders returning to Singapore and serving their 14 days SHN at designated hotels • Boarding of pets belonging to owners who cannot telecommute and are unable to find alternative arrangements 	<ul style="list-style-type: none"> • Boarding of new animals is not allowed except for exemptions listed on the left
Horse establishment	<ul style="list-style-type: none"> • Care and exercise of existing horses on premises by employees and horse owners (on a controlled schedule) Owners to contact their respective establishments for details. 	<ul style="list-style-type: none"> • All other activities, such as recreational, polo, equestrian and other group activities.
Wildlife establishments	<ul style="list-style-type: none"> • Care of existing animals in premises 	<ul style="list-style-type: none"> • All other activities. No visitors allowed.
Animal welfare groups (AWGs) and animal shelters	<ul style="list-style-type: none"> • Care of existing and incoming animals for facilities with an animal shelter (e.g. dog walking) 	<ul style="list-style-type: none"> • All other activities. No visitors allowed.

Sector	Allowed	Not allowed
	<ul style="list-style-type: none"> - Animals can only be cared for by employees and volunteers. <p>Activity specific:</p> <p>Trapping, removal or rescue of animals to only be carried out by AWG Partners authorised by NParks/AVS and only for public safety or animal welfare reasons [e.g. TNRM, SCSP]</p> <p>Rehoming, adoption or fostering of animals can be carried out online, and should not involve any interaction between rehomer and adopter/fosterer (e.g. done via video calls, e-payment). If the AWG Partners require on-site interaction between the adopter and animals, prior approval must be sought from NParks with safe distancing measures in place. NParks may also require AWG Partners to include added measures to ensure that the interaction is kept to a minimum level. Once details have been agreed upon, the adopted/fostered animal must be transported to the adopter or fosterer using an approved pet transporter or by the AWG's registered employee/volunteer.</p>	
Pet café	<ul style="list-style-type: none"> • Care of existing animals in premises <ul style="list-style-type: none"> - Animals can be cared for and exercised by employees. • To seek exemption for F&B outlets from the Singapore Food Agency 	

Sector	Allowed	Not allowed
Pet shops and sale of pet supplies (including Pet Food Manufacturer/Importer/Exporter/Retailer)	<ul style="list-style-type: none"> • Retail of all pet food and supplies (e.g. animal feed, cat litter, etc.) • Care of existing animals in premises <ul style="list-style-type: none"> - Animals can be cared for and exercised by employees. 	<ul style="list-style-type: none"> • All other activities such as breeding and retail of pets.
C. Other Services for Pets		
Grooming	Basic Grooming Services	<ul style="list-style-type: none"> • All forms of cosmetic grooming services
Pet walking (businesses only)	Nil	<ul style="list-style-type: none"> • All pet walking services
Pet sitting (businesses only)	Nil	<ul style="list-style-type: none"> • All pet sitting services
Other pet leisure or recreational activities e.g. pet spas, day care, animal-training.	Nil	<ul style="list-style-type: none"> • All pet leisure or recreational activities and services
D. Distribution and Transportation		
Pet transport / pet agents	<ul style="list-style-type: none"> • Provision of point-to-point transport services to support other essential services (e.g. transport to veterinary clinic, boarding facility and pet cremation facilities) • Facilitating the import and export of pets 	<ul style="list-style-type: none"> • All other activities are not allowed except for exemptions listed on the left.
Distributors of veterinary medicines and supplies	<ul style="list-style-type: none"> • Distribution of veterinary medicines and supplies including masks, PPE, veterinary equipment, gas supply as these are considered part of essential supply chains 	Nil

Sector	Allowed	Not allowed
Animal traders	<ul style="list-style-type: none"> International trade (i.e. import and export) of live animals 	<ul style="list-style-type: none"> All other purposes are not allowed except for exemptions listed on the left
Animal management companies (e.g. animal trapping or rescue services)	<ul style="list-style-type: none"> Trapping, removal or rescue of animals to only be carried out by Animal Welfare Groups and contractors authorised by AVS and only for public safety) or animal welfare reasons 	<ul style="list-style-type: none"> All other trapping, removal or rescue of animals

Reminders:

- All animal owners and individuals/businesses with animals under their care should continue to care for their animals and maintain good hygiene measures, such as washing hands with soap and water before and after handling animals, their excrement, food or supplies.
- Persons who are unwell should limit their contact with animals as well as other people.
- All individuals and businesses permitted to operate should implement safe distancing measures for their staff, clients and customers and comply with all other government advisories related to reducing the risk of transmission of COVID-19.