

Operational guidelines for the Animal and Veterinary Sector

1. All activities and services are encouraged to be provided by appointment or a drop-off/pick-up basis.
2. Entities that do not function on a drop-off/pick-up basis **must** implement SafeEntry for Customers and visitors, to facilitate the collection of information for contact tracing when needed.
3. Business owners and employees need to abide to good hygiene measures when handling animals (e.g. thorough handwashing before and after direct contact with pets, cleaning and disinfection of surfaces between sessions).
4. Cleaning and disinfection of the facilities to be conducted at least once a day.
5. Staff handling animals must be wearing appropriate protective gear. Gear worn should be changed between different animals. Disposable protective gear such as masks and gloves should be discarded after use.
6. If an animal is unwell, seek medical attention from a veterinarian.