# **Frequently Asked Questions (FAQs)**

# For Landscaping WSQ Qualification for Work Permit Holders &

# Assessment-Only-Pathway (AOP)

S/N	Questions						
	Landscaping WSQ Qualifications for Work Permit Holders (WPHs) to qualify as higher-skilled (R1)						
1	For foreign workers in the <b>Services sector</b> , what are the Landscape WSQ qualifications accepted						
	for WSQ Upgrading Pathway to qualify as higher-skilled (R1)?						
	As of 10 February 2022, to qualify for R1 higher skilled worker, Work Permit Holders (WPHs) who						
	are from the <b>Services sector</b> require any one of the following 4 WSQ full qualifications:						
	> WSQ Certificate in Landscape Operations						
	<ul> <li>No longer offered at CUGE, but still accepted as a qualification for R1 if the WPH had obtained this certification prior to 10 Feb 2022.</li> </ul>						
	-Trainees who have previously successfully completed CA (Composite Assessment) and thus attained the WSQ CLO, need not retake any new WSQ qualifications.						
	> New! WSQ Higher Certificate in Landscape (Horticulture and Turf Maintenance)						
	-All the five modules required to make up the WSQ Higher Certificate in Landscape						
	·						
	(Horticulture and Turf Maintenance), is offered as Assessment-only Pathway (AOP) as well as full courses.						
	-CUGE no longer conducts Composite Assessment; instead, we offer AOP for each of the five modules.						
	> New! WSQ Higher Certificate in Landscape (Nursery)						
	-Three out of the five modules required to make up the WSQ Higher Certificate in Landscape						
	(Nursery), is offered as Assessment-only Pathway (AOP) and full courses. The remaining two modules may be taken as full courses only.						
	New! WSQ Higher Certificate in Landscape (Arboriculture) -One out of the 4 modules required to make up the WSQ Higher Certificate in Landscape (Arboriculture), is offered as Assessment-only Pathway (AOP) and full courses. The remaining 3 modules may be taken as full courses only.						
	For more details on all the tracks and modules, please proceed to the link below:						
	https://www.nparks.gov.sg/cuge/programmes-schemes/programmes/wsq-						
	programmes/technician						
	For the full list of requirements under the WSQ Upgrading Pathway in the Services sector,						
	please refer to <a href="https://www.mom.gov.sg/passes-and-permits/work-permit-for-foreign-">https://www.mom.gov.sg/passes-and-permits/work-permit-for-foreign-</a>						
	worker/sector-specific-rules/services-sector-requirements						
2	For foreign workers in the <b>Construction sector</b> , what are the Landscape WSQ qualifications						
	accepted for Multi-Skilling Scheme to qualify as higher-skilled (R1)?						
	As of 10 February 2022, to qualify for R1 higher skilled worker, Work Permit Holders (WPHs) who are from the <b>Construction sector</b> require any one of the following 2 WSQ full qualifications:						

### WSQ Certificate in Landscape Operations

- No longer offered at CUGE, but still accepted as a qualification for R1 if the WPH had obtained this certification prior to 10 Feb 2022.
- -Trainees who have previously successfully completed CA (Composite Assessment) and thus attained the WSQ CLO, need not retake any new WSQ qualifications.

### > New! WSQ Higher Certificate in Landscape (Horticulture and Turf Maintenance)

- -All the five modules required to make up the WSQ Higher Certificate in Landscape (Horticulture and Turf Maintenance), is offered as Assessment-only Pathway (AOP) as well as full courses.
- -CUGE no longer conducts Composite Assessment; instead, we offer AOP for each of the five modules.

\*Please note that the WSQ Higher Certificate in Landscape (Nursery) and WSQ Higher Certificate in Landscape (Arboriculture) are <u>not</u> accepted for workers in Construction sector.

For more details on all the tracks and modules, please proceed to the link below: <a href="https://www.nparks.gov.sg/cuge/programmes-schemes/programmes/wsq-programmes/technician">https://www.nparks.gov.sg/cuge/programmes-schemes/programmes/wsq-programmes/technician</a>

For the full list of requirements under the Multi-Skilling Scheme in the Construction sector, please refer to <a href="https://www1.bca.gov.sg/buildsg/manpower/multi-skilling-scheme">https://www1.bca.gov.sg/buildsg/manpower/multi-skilling-scheme</a> or <a href="https://www.mom.gov.sg/passes-and-permits/work-permit-for-foreign-worker/sector-specific-rules/higher-skilled-workers-for-construction-sector">https://www.mom.gov.sg/passes-and-permits/work-permit-for-foreign-worker/sector-specific-rules/higher-skilled-workers-for-construction-sector</a>

3 I'm not sure which sector does my Work Permit Holder fall under.

Is it Services sector (WSQ Upgrading Pathway) or Construction sector (Multi-Skilling Scheme)?

For companies who are not sure, please check directly with MOM. CUGE is not able to advise on the status of Work Permit Holders.

### **Assessment-Only Pathway**

### 4 What is Assessment-Only-Pathway?

The Assessment-only Pathway (AOP) is intended to validate the competencies of experienced landscape workforce. No training will be provided for trainees as this pathway is strictly for experienced landscape trainees only.

Preparatory resources such as the learner guide and power point slides will be shared with eligible trainees, for self-reading and preparation prior to the assessment of each module.

#### 5 Does CUGE still offer Composite Assessment (CA)?

CUGE no longer conducts Composite Assessment. Instead, we offer individual AOPs for modules under WSQ Higher Certificate in Landscape (Horticulture and Turf Maintenance). This gives trainees the flexibility to register for AOP for modules for which they are confident of passing the assessment, and to register for full courses for modules that they are less confident in.

#### 6 Who should consider taking the AOP pathway?

Trainees who are considered to be **experienced landscape workers**, proficient in handling equipment and machineries in their daily work. They should have no major health issues that will impede their abilities to perform physical tasks in the field for a long duration. They must be able to understand and speak basic English.

#### 7. Can trainees take a combination of full modules and AOP modules?

Yes.

Trainees are allowed to take a combination of full modules and AOP modules. They will receive the full WSQ Higher Certificate in Landscape as long as they are assessed as "Competent" and receive the SOAs for all the required modules under each certificate.

This offers trainees an opportunity to directly proceed for assessment (AOP) in areas where they are already competent and take up full modules with training in areas where they may lack in experience/knowledge.

### 8 What are the modules currently offered under AOP?

- 1) Hazards and Risk Control, and Policy Management (Level 2) (AOP)
- 2) Horticultural Chemical Usage (Level 2) (AOP)
- 3) Plant Health Management and Disease Control (Level 2) (AOP)
- 4) Plant Pruning (Level 2) (AOP)
- 5) Turf Maintenance (Level 2) (AOP)
- 6) Tree Climbing and Aerial Rescues (Level 2) (AOP)

#### 9 What are the fees for AOP modules?

	Cours			
		Singaporean/ PR		
	Foreigners (Full Fees)		With 90% SSG	Remarks
Unit		With 70% SSG Funding) [39 years old & below]	Funding)	
			[40 years old &	
			above] &	
			[SMEs- Enhanced	
			Training Support]	
Hazards and Risk Control, and	\$200	\$60	\$20	
Policy Management (Level 2) (AOP)				WSQ Higher
Horticultural Chemical Usage	\$200	\$60	\$20	Certificate in
(Level 2) (AOP)				Landscape
Plant Health Management and	\$200	\$60	\$20	(Horticulture
Disease Control (Level 2) (AOP)				and Turf
Plant Pruning (Level 2) (AOP)	\$200	\$60	\$20	Maintenance)
Turf Maintenance (Level 2) (AOP)	\$200	\$60	\$20	]
Tree Climbing and Aerial Rescues	\$200	\$60	\$20	
(Level 2) (AOP)				

#### Note

- > Singapore Citizens (SCs), Permanent Residents (PRs) and LTVP+ holders- Up to 70% of course fees
- SCs aged ≥ 40 years old (SkillsFuture Mid-career Enhanced Subsidy) Up to 90% of course fees
- Small and Medium Enterprises (SMEs), Enhanced Training Support Up to 90% of course fees

## 10 What is the duration of each AOP module?

Each AOP module's assessment is about 2 hours long. It may be prolonged as trainees may have to wait for their turn to be examined.

11	Are all AOP modules conducted on a single day or over a few days?					
	As the assessment requirements (venue, tools and equipment) for each AOP module differs, they					
	are conducted on separate days, usually within the same week.					
12	What are the assessment components for AOP modules?					
	There will be a Practical Examination and an Oral Examination. Trainees must be competent					
	both the components to be assessed as "competent" in the AOP modules.					
13	What will trainees receive once they complete AOP modules?					
	Trainees who are assessed as "Competent" will receive a Statement of Attainment (SOA) for each					
	AOP. Trainees who attain SOAs for all five AOPs under the WSQ Higher Certificate in Landscape					
	(Horticulture and Turf Maintenance) will receive the full qualification.					
14	Where can I find the preparatory resources, such as the learner guide and power point slides for					
	the AOP modules?					
	For preparatory resources such as the learner guide and power point slides, please proceed to the					
	link below: https://www.nparks.gov.sg/Cuge/Resources/Skills-Library					
4.5						
15	How do I register for AOP modules and/or full courses?					
	The links to registration page will be listed here: https://go.gov.sg/cugeregistration					
	Usually, registrations open on the 1 <sup>st</sup> and/or 15 <sup>th</sup> of the month (or the next working day if it falls on					
	a public holiday or weekend) from 2pm onwards. Registration for all AOPs and courses are on first					
	come first serve basis. You are encouraged to check the website regularly for updates.					
10	Can I reserve slots for uncoming AOP module run?					
TP	Can I reserve slots for upcoming AOP module run?					
16	Can I reserve slots for upcoming AOP module run?  No, all registrations are on a first come first serve basis.					
16	Can I reserve slots for upcoming AOP module run?  No, all registrations are on a first come first serve basis.					
16						
	No, all registrations are on a first come first serve basis.					
	No, all registrations are on a first come first serve basis.  What can I expect after registering for AOP modules?					
	No, all registrations are on a first come first serve basis.  What can I expect after registering for AOP modules?  1. Once registration is closed, a Notification email, with instructions will be sent to all successfully					
	No, all registrations are on a first come first serve basis.  What can I expect after registering for AOP modules?  1. Once registration is closed, a Notification email, with instructions will be sent to all successfully registered trainees. (Four to six weeks before AOP commences).					
	No, all registrations are on a first come first serve basis.  What can I expect after registering for AOP modules?  1. Once registration is closed, a Notification email, with instructions will be sent to all successfully registered trainees. (Four to six weeks before AOP commences).  2. Trainees will be given a grace period of one to two weeks, to go through the learner guides					
	No, all registrations are on a first come first serve basis.  What can I expect after registering for AOP modules?  1. Once registration is closed, a Notification email, with instructions will be sent to all successfully registered trainees. (Four to six weeks before AOP commences).  2. Trainees will be given a grace period of one to two weeks, to go through the learner guides and PowerPoint slides of the AOP(s) that they have registered for to prepare themselves.  3. At this point, if trainees are not confident to proceed with the AOP(s), they can request to withdraw within the given deadline stated in the Notification email. Full refunds will be					
	<ol> <li>No, all registrations are on a first come first serve basis.</li> <li>What can I expect after registering for AOP modules?</li> <li>Once registration is closed, a Notification email, with instructions will be sent to all successfully registered trainees. (Four to six weeks before AOP commences).</li> <li>Trainees will be given a grace period of one to two weeks, to go through the learner guides and PowerPoint slides of the AOP(s) that they have registered for to prepare themselves.</li> <li>At this point, if trainees are not confident to proceed with the AOP(s), they can request to withdraw within the given deadline stated in the Notification email. Full refunds will be provided.</li> </ol>					
	<ol> <li>No, all registrations are on a first come first serve basis.</li> <li>What can I expect after registering for AOP modules?</li> <li>Once registration is closed, a Notification email, with instructions will be sent to all successfully registered trainees. (Four to six weeks before AOP commences).</li> <li>Trainees will be given a grace period of one to two weeks, to go through the learner guides and PowerPoint slides of the AOP(s) that they have registered for to prepare themselves.</li> <li>At this point, if trainees are not confident to proceed with the AOP(s), they can request to withdraw within the given deadline stated in the Notification email. Full refunds will be provided.</li> <li>A confirmation email with the assessment details will be sent to all trainees (who did not</li> </ol>					
	<ol> <li>No, all registrations are on a first come first serve basis.</li> <li>What can I expect after registering for AOP modules?</li> <li>Once registration is closed, a Notification email, with instructions will be sent to all successfully registered trainees. (Four to six weeks before AOP commences).</li> <li>Trainees will be given a grace period of one to two weeks, to go through the learner guides and PowerPoint slides of the AOP(s) that they have registered for to prepare themselves.</li> <li>At this point, if trainees are not confident to proceed with the AOP(s), they can request to withdraw within the given deadline stated in the Notification email. Full refunds will be provided.</li> </ol>					
17	<ol> <li>No, all registrations are on a first come first serve basis.</li> <li>What can I expect after registering for AOP modules?</li> <li>Once registration is closed, a Notification email, with instructions will be sent to all successfully registered trainees. (Four to six weeks before AOP commences).</li> <li>Trainees will be given a grace period of one to two weeks, to go through the learner guides and PowerPoint slides of the AOP(s) that they have registered for to prepare themselves.</li> <li>At this point, if trainees are not confident to proceed with the AOP(s), they can request to withdraw within the given deadline stated in the Notification email. Full refunds will be provided.</li> <li>A confirmation email with the assessment details will be sent to all trainees (who did not withdraw their registration) about two to three weeks prior to AOP commencement.</li> </ol>					
	<ol> <li>No, all registrations are on a first come first serve basis.</li> <li>What can I expect after registering for AOP modules?</li> <li>Once registration is closed, a Notification email, with instructions will be sent to all successfully registered trainees. (Four to six weeks before AOP commences).</li> <li>Trainees will be given a grace period of one to two weeks, to go through the learner guides and PowerPoint slides of the AOP(s) that they have registered for to prepare themselves.</li> <li>At this point, if trainees are not confident to proceed with the AOP(s), they can request to withdraw within the given deadline stated in the Notification email. Full refunds will be provided.</li> <li>A confirmation email with the assessment details will be sent to all trainees (who did not withdraw their registration) about two to three weeks prior to AOP commencement.</li> </ol> Can we purchase the hardcopy Learner Guides and PPT slides of the AOP modules from CUGE?					
17	<ol> <li>No, all registrations are on a first come first serve basis.</li> <li>What can I expect after registering for AOP modules?</li> <li>Once registration is closed, a Notification email, with instructions will be sent to all successfully registered trainees. (Four to six weeks before AOP commences).</li> <li>Trainees will be given a grace period of one to two weeks, to go through the learner guides and PowerPoint slides of the AOP(s) that they have registered for to prepare themselves.</li> <li>At this point, if trainees are not confident to proceed with the AOP(s), they can request to withdraw within the given deadline stated in the Notification email. Full refunds will be provided.</li> <li>A confirmation email with the assessment details will be sent to all trainees (who did not withdraw their registration) about two to three weeks prior to AOP commencement.</li> <li>Can we purchase the hardcopy Learner Guides and PPT slides of the AOP modules from CUGE?</li> <li>The Learner Guides and PPT slides of the AOP modules are not available for purchase.</li> </ol>					
17	<ol> <li>No, all registrations are on a first come first serve basis.</li> <li>What can I expect after registering for AOP modules?</li> <li>Once registration is closed, a Notification email, with instructions will be sent to all successfully registered trainees. (Four to six weeks before AOP commences).</li> <li>Trainees will be given a grace period of one to two weeks, to go through the learner guides and PowerPoint slides of the AOP(s) that they have registered for to prepare themselves.</li> <li>At this point, if trainees are not confident to proceed with the AOP(s), they can request to withdraw within the given deadline stated in the Notification email. Full refunds will be provided.</li> <li>A confirmation email with the assessment details will be sent to all trainees (who did not withdraw their registration) about two to three weeks prior to AOP commencement.</li> <li>Can we purchase the hardcopy Learner Guides and PPT slides of the AOP modules from CUGE?</li> <li>The Learner Guides and PPT slides of the AOP modules are not available for purchase.</li> <li>Please download and print them if you/your trainees require them via this link:</li> </ol>					
17	<ol> <li>No, all registrations are on a first come first serve basis.</li> <li>What can I expect after registering for AOP modules?</li> <li>Once registration is closed, a Notification email, with instructions will be sent to all successfully registered trainees. (Four to six weeks before AOP commences).</li> <li>Trainees will be given a grace period of one to two weeks, to go through the learner guides and PowerPoint slides of the AOP(s) that they have registered for to prepare themselves.</li> <li>At this point, if trainees are not confident to proceed with the AOP(s), they can request to withdraw within the given deadline stated in the Notification email. Full refunds will be provided.</li> <li>A confirmation email with the assessment details will be sent to all trainees (who did not withdraw their registration) about two to three weeks prior to AOP commencement.</li> <li>Can we purchase the hardcopy Learner Guides and PPT slides of the AOP modules from CUGE?</li> <li>The Learner Guides and PPT slides of the AOP modules are not available for purchase.</li> </ol>					
17	<ol> <li>No, all registrations are on a first come first serve basis.</li> <li>What can I expect after registering for AOP modules?</li> <li>Once registration is closed, a Notification email, with instructions will be sent to all successfully registered trainees. (Four to six weeks before AOP commences).</li> <li>Trainees will be given a grace period of one to two weeks, to go through the learner guides and PowerPoint slides of the AOP(s) that they have registered for to prepare themselves.</li> <li>At this point, if trainees are not confident to proceed with the AOP(s), they can request to withdraw within the given deadline stated in the Notification email. Full refunds will be provided.</li> <li>A confirmation email with the assessment details will be sent to all trainees (who did not withdraw their registration) about two to three weeks prior to AOP commencement.</li> <li>Can we purchase the hardcopy Learner Guides and PPT slides of the AOP modules from CUGE?</li> <li>The Learner Guides and PPT slides of the AOP modules are not available for purchase.</li> <li>Please download and print them if you/your trainees require them via this link: <a href="https://www.nparks.gov.sg/Cuge/Resources/Skills-Library">https://www.nparks.gov.sg/Cuge/Resources/Skills-Library</a></li> </ol>					
17	<ol> <li>No, all registrations are on a first come first serve basis.</li> <li>What can I expect after registering for AOP modules?</li> <li>Once registration is closed, a Notification email, with instructions will be sent to all successfully registered trainees. (Four to six weeks before AOP commences).</li> <li>Trainees will be given a grace period of one to two weeks, to go through the learner guides and PowerPoint slides of the AOP(s) that they have registered for to prepare themselves.</li> <li>At this point, if trainees are not confident to proceed with the AOP(s), they can request to withdraw within the given deadline stated in the Notification email. Full refunds will be provided.</li> <li>A confirmation email with the assessment details will be sent to all trainees (who did not withdraw their registration) about two to three weeks prior to AOP commencement.</li> <li>Can we purchase the hardcopy Learner Guides and PPT slides of the AOP modules from CUGE?</li> <li>The Learner Guides and PPT slides of the AOP modules are not available for purchase.</li> <li>Please download and print them if you/your trainees require them via this link:</li> </ol>					

	We would like to emphasize that the AOP pathway is for experienced trainees. Trainees are				
	expected to have adequate knowledge on the modules that they are attempting AOP for.				
20	What will happen if the trainee fails the AOP module assessment?				
	Trainee will be graded as NYC (Not Yet Competent). No refund will be provided.				
	Trainee can apply again for future AOPs runs once he/she is ready to reattempt. We encourage				
	trainees who are not confident of a module subject to take the module as a full course instead of				
	AOP.				
	*Singaporean/ PR Trainees who have already received SSG funding for their first attempt of AOP modules,				
	may be required to pay the full fees (without SSG funding) for the subsequent attempts.				
21	I have missed registering my trainees for this round of AOPs, what can I do while waiting for the				
	next round of registrations?				
	While waiting for the next round of registrations to open, employers and trainees can download				
	the preparatory resources of the AOPs modules via the link provided below. They can start going				
	through the materials to better prepare themselves for the AOP modules.				
	For preparatory resources such as the learner guide and power point slides, please proceed to the				
	link below: https://www.nparks.gov.sg/Cuge/Resources/Skills-Library				
L					