

Collection and Submission of Documents

For animal-related, CITES wildlife services

JEM

**52 Jurong Gateway Road
JEM Office Tower
#06-01 Singapore 608550**

- ❖ Issue licence/permit/certificate and collection of documents of the following:
 - Licence to import/export/transship animals, birds, eggs and biologics
 - Veterinary Certificate
 - Free Sale Certificate (Vaccine)
 - Certificate of Freedom from Disease Within Singapore
 - CITES Permit
 - Non-CITES Certificate
 - Pre-signed CITES Permit
 - Pre-signed non-CITES Certificate
 - Licence for Animal Exhibition
 - Licence for Pet Shop

Operating hours (closed on weekends and public holidays)

Monday – Thursday	8:30 am – 12:30 pm 1:30 pm – 5:30 pm
Friday	8:30 am – 12:30 pm 1:30 pm – 5:00 pm

Directions to JEM



The service counter is located at JEM Office Tower, Level 6.

By car:

Exit Pan Island Expressway (PIE) at Exit 31 onto Jurong Town Hall Road. Continue along Jurong Town Hall Road, and turn left at Jurong East Central. Turn right at Jurong Gateway Road, and continue along the road to JEM shopping mall.

Exit Ayer-Rajah Expressway (AYE) at Exit 13 onto Jurong Town Hall Road (towards Boon Lay Way.) Continue along Jurong Town Hall Road, and turn right at Jurong East Street 12. Turn right again and continue onto Jurong Gateway Road. Continue along this road and you will arrive at JEM shopping mall.

By public transport:

JEM is located less than 5 minutes away from Jurong East MRT Station/Jurong East Temporary Bus Interchange.