

TERMS AND CONDITIONS FOR THE C2C CHRISTMAS CHALLENGE

1. The C2C Christmas Challenge (“Challenge”) is organised by the National Parks Board (“NParks”).
2. These terms and conditions (“Terms and Conditions”) shall apply to the “Challenge”.
3. By registering or taking part in this Challenge, the Participant (as hereinafter defined) agrees to be bound by these Terms and Conditions and the decisions of NParks in relation to and in connection with this Challenge.
4. NParks reserves the right at any time and in its sole and absolute discretion to determine and/or amend and/or vary these Terms and Conditions without prior notice. Such determination and/or amendment and/or variation shall include without limitation:
 - a. Cancelling or terminating the Challenge;
 - b. Suspending the Challenge
 - c. Extending the Qualifying Period,
 - d. Amending the Terms and Conditions relating to the Eligibility of Participants;
 - e. The timing of any act to be done or any omission;and all Participants shall be bound to these amendments, determinations and/or variations.

QUALIFYING PERIOD

5. This Challenge shall be held from 0000HR on 11 December 2019 to 2359HR on 22 December 2019 (both dates inclusive) (“Qualifying Period”). NParks reserves the sole right to amend the Qualifying Period, including without limitation extending or truncating the Qualifying Period, or splitting the Qualifying Period into tranches.

ELIGIBILITY

6. This contest is only open to Singapore citizens, Singapore permanent residents or Singapore residents holding a valid employment pass or work permit (“Participant(s)”).
7. Participants must have downloaded the Coast-to-Coast mobile application (“Application”) to be eligible for participation in the Challenge.
8. Notwithstanding clauses 6 and 7, the following categories of people are not eligible to participate in the Challenge:
 - a. Permanent and/or contract employees of NParks and their immediate family members (i.e. spouses, children, parents, siblings of employee) (“Immediate Family Members”); and
 - b. All service providers engaged by NParks (including but not limited to advertising agencies, promotions agencies, event management agencies and any persons assisting or who are involved in the Challenge), their Employees and Immediate Family Members.
9. NParks retains the sole and absolute discretion to determine the eligibility of the Participants. Such determination shall be final and conclusive and NParks shall at no time be obliged to give any reason for its decision or determination.

PARTICIPATION

10. Each Participant shall be given one (1) chance to participate in the Challenge, with every unique download of the Application. For the purposes of these Terms and Conditions, a “unique download” shall mean the first time that the Application is downloaded on a new device. Subsequent downloads of the Application on a device on which the Application has been installed previously shall not be counted for the purposes of counting the number of chances to participate in the Challenge.

13. NParks has the sole and absolute discretion to disqualify any Participant that does not meet the criteria as set out in these Terms and Conditions. Such determination shall be final and conclusive and NParks shall at no time be obliged to give any reason for its decision or determination.

PRIZES AND PRIZE WINNING

14. The prizes available to be won are:
 - a. Grand Prize:
 - i. One (1) unit of 13" MacBook Pro laptop valued at S\$2,899.00 (Recommended Retail Price);
 - ii. To be won by one (1) Participant.
 - b. Lucky Draw Prizes:
 - i. One hundred (100) units of NTUC grocery vouchers, valued at \$100 each (each a "Lucky Draw Prize");
 - ii. To be won by any number of Participants, while stocks last.
15. To win the Grand Prize:
 - a. The Participant must be the first one on 22 December 2019 ("the Grand Prize Date") to find the hidden Augmented Reality (AR) Santa Claus ("AR Santa");
 - b. The AR Santa can only be found by way of using the Application along the C2C Trail;
 - c. The AR Santa will be released on the Application only on the Grand Prize Date at a secret location along the C2C Trail;
 - d. The release of the Augmented Reality (AR) Santa Claus will be broadcasted to all participants through the push notification feature of the Application on the Grand Prize Date; and
 - e. The winner of the Grand Prize will be determined on the Grand Prize Date.
 - f. The winner of the Grand Prize is to take a screenshot of Santa Claus (winner notification screen) and post in on his/her personal social media and hashtag #NParksC2C
16. To win the Lucky Draw Prize(s):
 - a. The Participant must have accumulated at least 1500 points ("Flowers");
 - b. Every 1500 Flowers that is redeemed by the Participant entitles the Participant to one (1) Lucky Draw chance;
 - c. The allocation of Lucky Draw chances that a Participant obtains is limited by the total amount of Flowers that the Participant has during the Qualifying Period (including any Flowers accumulated during the Qualifying Period and any Flowers earned outside the Qualifying Period).
 - i. For example, if the Participant has accumulated 3000 Flowers, the Participant is entitled to redeem two (2) Lucky Draw chances;
 - d. Existing points accumulated by the participant prior to Challenge will be automatically converted to Lucky Draw chances during the Qualifying Period.
 - e. A Participant is entitled to win more than one (1) Lucky Draw Prize based on the number of Lucky Draw chances accumulated by the Participant; and
 - f. Winners of the Lucky Draw Prize will be selected at random on 26 December 2019 ("the Lucky Draw Selection Date") at 2pm at Singapore Botanic Gardens, 1 Cluny Road, Singapore 259569 by representatives from NParks.
 - g. Winners will be notified via email and/or phone call.

17. NParks reserves the right to, at any time and in its sole and absolute discretion,
 - a. change the mechanics or gameplay through which the Grand Prize and the Lucky Draw Prizes may be won;
 - b. replace and/or substitute any of the Prizes with any other item of a similar or lesser value; and/or
 - c. change any aspect of the Challenge;and further reserves the right to do so without reference to the Participant and/or the Winners.
18. In this respect, NParks endeavours to determine the winner of the Grand Prize on the Grand Prize Date and/or the winners of the Lucky Draw Prizes during the Lucky Draw Selection Dates.
 - a. However, NParks reserves the right in its sole and absolute discretion to determine the winners of the Grand Prize and/or the Lucky Draw Prizes on another date, time and/or at another venue or to conduct the Challenge (including the selection of the winner of the Grand Prize and/or the winners of the Lucky Draw Prizes) by any other mode and under such circumstances as NParks may deem appropriate.
19. Winners of the Grand Prize and the Lucky Draw Prizes shall be notified through:
 - a. An email sent to the email address provided by the users' registered account via the C2C Mobile App; and
 - b. Ordinary post; and/or
 - c. An announcement via the NParks Facebook page.
20. The collection of Grand Prize by the winning Participant will be at Singapore Botanic Gardens, 1 Cluny Road, Singapore 259569, at such date and time as notified by NParks in writing to the said winner.
21. Lucky Draw Prizes will be mailed out to the winning Participants through registered mail.
22. If any winning Participant is subsequently disqualified after selection of the winner(s), but before the distribution of the Grand Prize and/or the Lucky Draw Prize(s), NParks reserves the right at any time and in its sole and absolute discretion, to replace the said winner(s) with (a) reserve and/or substitute winner(s).
23. In the event that NParks discovers that:
 - a. a winning Participant was not entitled to participate in the Challenge; and/or
 - b. a winning Participant is subsequently disqualified from participating in the Challenge,then NParks, in its sole and absolute discretion, reserves the right to:
 - c. forfeit the Grand Prize and/or the Lucky Draw Prize(s); and/or
 - d. reclaim the Grand Prize and/or the Lucky Draw Prize(s) after it has been awarded to the winning Participant;and
 - e. subsequently choose a reserve or substitute winning Participant;
 - f. donate the Grand Prize and/or the Lucky Draw Prize(s);

- g. reuse the Grand Prize and/or Lucky Draw Prize(s) for other competitions and contests that NParks may organise; and/or
 - h. use the Grand Prize and/or the Lucky Draw Prize(s) in any other way or manner as NParks sees fit;
- and shall do so without further reference or indulgence to the Participants (whether winning or not).
- 24. A winning Participant whose prize has been forfeited shall not be entitled, in any form or manner, to any payment, compensation or any substitute prize(s) whatsoever from NParks.
- 25. The Grand Prize and the Lucky Draw Prize(s) are:
 - a. non-transferable; and
 - b. not exchangeable for cash, credits or any other item or otherwise (whether partially or wholly).
- 26. The winning Participant shall be responsible for all costs arising out of or related to the collection and/or use of the prizes, insofar as these are not specifically indicated as part of the prizes. NParks shall not entertain any correspondence relating to any claim related to the collection and/or use of the prizes.
- 27. To avoid doubt, NParks' decision at all stages of the Challenge is final, and no enquiries, appeals (verbal, written or otherwise) shall be entertained.
- 28. It shall be deemed that all Participants (including all winning Participants) have accepted and will abide by any and all decisions made by NParks concerning the Challenge and the award of Prizes, these Terms and Conditions, the rules, regulations and procedures relating to the Challenge and all other matters relating to the Challenge.

PERSONAL DATA

- 29. By participating in the Challenge, the Participants (including winning Participants) shall be deemed to have consented to the collection, use and disclosure of his or her name, identification / passport number and/or likeness (including any image or voice of the winning Participants) for editorial and/or marketing and/or promotional purposes, without any payment and/or compensation due to the Participants (including winning Participants) (except where specifically prohibited by law).
- 30. The copyright and all other intellectual property rights residing in the personal information set out in clause 29 shall vest solely and absolutely in NParks.
- 31. The personal information submitted by the Participant may be shared between the Government of the Republic of Singapore (including its ministries, departments, organs of state) and public authorities (including statutory boards) ("Public Service Entities"), in order to conduct the Challenge in the most efficient and effective way, unless such sharing is prohibited by law.
- 32. The personal information submitted by the Participant will not be shared with entities which are not Public Service Entities, except if we are required to share the Personal Data in order to provide the Services and/or the Application to you by operation of law.

MEDIA

33. Winning Participants shall not, without the prior written approval of NParks, speak to any members of the media nor give any interviews or comments relating to the Challenge.

GENERAL

34. A person who is not a party to any agreement governed by these Terms and Conditions shall not have any rights under the Contracts (Right of Third Parties) act to enforce any terms of such an agreement.
35. NParks' determination and/or decision on all matters relating to or in connection with the Challenge shall be final, conclusive and binding. NParks shall at no time be obliged to give any reason or enter into any correspondence with any person on any matter concerning the Challenge.
36. NParks shall not be responsible for any injury, loss and/or damage suffered by any person (including any Participant, whether having won a prize or not) arising out of or in connection with the Challenge and/or redemption of the prizes and/or the use of the prizes, including without limitation any error in computing chances, any notice which is misdirected or lost in the postal system, loss of income, loss of profits or goodwill, or any direct or indirect, incidental, consequential, exemplary, punitive or special damages however arising and whether in contract, tort, negligence or otherwise.
37. Cancellation, termination or suspension by NParks of this Challenge shall NOT entitle any person (including any Participant, whether having won a prize or not) to any claim or compensation against NParks for any and all losses or damages suffered or incurred (whether directly or indirectly) as a result of the said cancellation, termination or suspension.
38. These Terms and Conditions and the operation of this Challenge shall be governed by the laws of the Republic of Singapore.
39. Participants (including all winning participants) shall be deemed to have agreed to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.
40. In the event of any inconsistency between these Terms and Conditions and any advertising, promotional and/or publicity materials relating to the Challenge, these Terms and Conditions shall prevail.