

**PET SHOP LICENCE CONDITIONS (1)**  
**DISPLAY AND SALE OF DOGS AND CATS**

The Animal & Veterinary Service (“AVS”) is a cluster of the National Parks Board, a statutory board constituted under the National Parks Board Act (Cap. 198A).

**HOUSING & MANAGEMENT**

1. For animals kept individually, the dimensions of the cages / enclosures shall meet all the following:
  - a. Length = At least 2 x length of the animal from nose to base of tail;
  - b. Width = At least 1.5 x the length of the animal from nose to base of tail; and
  - c. Height = Sufficient headroom to stand upright on its hind legs.

If it is an odd shape enclosure, the floor area must be at least 2 x 1.5 times the length of the animal.

2. For animals kept together, they must be compatible. The dimensions of the cage / enclosure shall meet the following:
  - a. Length = At least 1.5 x length of the longest animal from nose to base of tail;
  - b. Width = At least 1.5 x the length of the longest animal from nose to base of tail; and
  - c. Height = Sufficient headroom to stand upright on its hind legs.

Each dog must be able to move, turn around without hitting the sides of the cages / enclosures, stand upright, lie down and stretch. Fight injuries will be considered as a sign of incompatibility.

[Note : As animals grow, the cage size may not meet condition 1 and 2. The licensee will be allowed to rectify this provided the cages / enclosures which did not meet the requirement do not exceed 20% (rounded up) of the total number of the cages / enclosures used.]

3. The cage / enclosure structure must be safe for the animals and must not be damaged or have corroded surfaces with uneven or sharp edges.
4. The cage / enclosure must be kept clean and dry, the exception being during housekeeping.
5. The flooring must provide firm and safe support for the animals, and must not have gaps wide enough for the animals’ feet to get entrapped.

**HEALTHCARE**

6. All animals displayed for sale must be healthy.
7. Sick, diseased and injured animals must be removed from display, isolated and treated by a licensed veterinarian. The veterinarian must certify that the animal is recovered before it can again be displayed for sale.

8. AVS must be informed immediately on the outbreak of a notifiable disease.
9. Animals that are pregnant or nursing young must not be displayed.
10. Clean drinking water must be provided at all times. Drinking containers must be kept clean.
11. Puppies kept at the shop must be at least 9 weeks old and have received two vaccinations and rested at least one week following the 2<sup>nd</sup> vaccination.
  - a. Puppies must be vaccinated against canine distemper, parvovirus and infectious hepatitis.
12. Kittens kept at the shop must be at least 12 weeks old and have received two vaccinations and rested at least one week following the 2<sup>nd</sup> vaccination.
  - a. Kittens must be vaccinated against feline rhinotracheitis virus, calicivirus and panleukopenia virus.
13. All animals must be treated with a deworming product at least 2 times by the 2<sup>nd</sup> vaccination. The vaccination card must state the product used, and the date of each treatment.
14. Each animal must have a vaccination card with the following information :
  - a. Microchip number, breed, sex, age, colour of the animal;
  - b. Name and type of vaccine; and
  - c. Name and signature of the licensed veterinarian who performed the vaccination.
15. The card must be available for inspection at all times, and must accompany the animal when it is sold or transferred to another location.

**REGULATORY REQUIREMENTS**

**Record Keeping**

16. Each animal in the shop must be accounted for. The licensee shall maintain and submit an up-to-date record (according to the format given by AVS) by the 5<sup>th</sup> of every month with all the details in the fields accurately filled up.
17. The record must be updated by the next working day, whenever there are any changes to the status of the animals, and produced to AVS for inspection, as and when required. The record must be kept at the pet shop for at least 1 year.
18. The licensee must only source for puppies from AVS licensed pet farms / shops, imported from overseas, or from AVS approved sources.
 

[Note : Licensees can write in to AVS to seek approval to get puppies from other sources. Licensees must not acquire the puppies unless AVS has given approval. AVS’ decision will be final.]
19. The licensee must keep documentary proof on the source of animals at the shop for AVS’ inspection at all times.
  - a. For animals purchased from licensed farms or another pet retailer, the invoice / receipt must reflect:

- (1) The name of the company where the animals were purchased;
- (2) Date of purchase; and
- (3) Details of animals, e.g., breed, microchip number, sex and colour.

b. For imported animals, the licensee must keep a copy of the AVS import permit at the shop.

20. The licensee must keep a staff register in the shop for at least 1 year for AVS' inspection at all times according to the format given by AVS.

#### Microchipping

21. Puppies must be microchipped by 9 weeks old.
22. Kittens must be microchipped by 12 weeks old.
23. The shop must carry a microchip scanner to verify the identity of each microchipped animal.

#### Sale

24. All dogs kept at the pet shop for sale must be licensed with AVS.
25. Imported animals can only be sold after they have been rested at least 72 hours after arriving in Singapore. (This does not apply to animals which have been quarantined at the AVS Quarantine Station.)
26. When a dog is sold, the shop must not release the dog to the new owner until the new owner has accepted the change of dog ownership in AVS system.
27. Only the types of animals for which AVS has given written approval to display and sell are to be kept at the premises.
28. The following scheduled dog breeds must not be displayed or sold at the shop premises:
  - a. Pit Bull which includes the American Pit Bull Terrier (also known as the American Pit Bull and Pit Bull Terrier), American Staffordshire Terrier, Staffordshire Bull Terrier and the American Bulldog
  - b. Akita
  - c. Neapolitan Mastiff
  - d. Tosa
  - e. Dogo Argentino
  - f. Fila Brasileiro
  - g. Boerboel
  - h. Perro de Presa Canario
  - i. Crosses of (a) to (h)
29. The shop must not sell animals to individuals who have not reached 16 years of age.
30. The shop must conduct a pre-sale screening to ensure that the customer is well-informed and can be a responsible pet owner.
31. To document the fulfilment of Licence Conditions 29 and 30, the pet buyer and pet retailer must complete the AVS Pet Purchase Declaration (PPD) form. All physical PPD forms (in the last 1 year for sale of cats) must be made available at all times in the shop for AVS' inspection.

#### Others

32. The number of animals kept at the premises must not exceed the number approved by AVS.
33. Animal breeding must not be carried out in the pet shop.
34. Animal boarding and daycare must not be carried out on the premises without prior written approval from AVS and other appropriate authorities.
35. Animals for grooming must be kept in separate rooms from animals for sale.
36. All animals must be kept in their designated display areas approved by AVS. Any change of location of the animal display area must be approved by AVS.
37. Animals must not be displayed outside the shop premises unless the licensee has obtained prior written permission from the relevant building or area management.
38. The licensee and the staff responsible for the day-to-day management and care of the animals in the shop must attend mandatory training (on pet care and management) at a teaching institution approved by AVS, except for staff who are qualified veterinarians or veterinary technicians / nurses.
39. Shops with a grade must display their latest Grade Decal prominently.
40. The licensee must indicate the pet shop licence number in all forms of advertisements, including those posted online.
41. The shop must display an emergency contact number on the shop front for the public to call in the event of an emergency and have an evacuation protocol in place. (Shops in buildings with security arrangements are exempted.)
42. The licensee must comply with all additional licensing conditions stipulated by AVS.
43. The licensee must comply fully with all requirements of other regulatory agencies.

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Animal & Veterinary Service (AVS)  
 52 Jurong Gateway Road, #09-01  
 Singapore 608550  
 Tel: 1800-476-1600  
 Email: [animal\\_feedback@nparks.gov.sg](mailto:animal_feedback@nparks.gov.sg)