

**PET SHOP LICENCE CONDITIONS (3)
DISPLAY AND SALE OF CHINCHILLAS**

The Animal & Veterinary Service (“AVS”) is a cluster of the National Parks Board, a statutory board constituted under the National Parks Board Act (Cap. 198A).

INTRODUCTION

- A. A pet shop licence from AVS is required to keep or display for sale pets under the Animals and Birds (Pet Shop and Exhibition) Rules 2004.
- B. The licence is issued subject to (1) submission of a valid application, (2) satisfactory applicant assessment (in the form of a course, interview or test), (3) satisfactory inspection of premises and (4) compliance with licence conditions.
- C. The licence is renewable annually.
- D. The licensee shall comply with all conditions of the licence at all times. Failure to comply with any condition of the licence shall constitute an offence under the law and the licensee shall be subject to regulatory action. The licensee may also be liable to be prosecuted in Court under the applicable law, or have his / her licence suspended or revoked at the discretion of the Director-General.
- E. The licensee undertakes a duty of care to ensure that the animals in the confined environment of shop are (1) healthy and in good condition (2) housed in a clean, comfortable and safe environment and (3) managed properly according to their needs and developmental requirements.
- F. The licensee shall not keep or display for sale any animal which AVS has not given written approval for and which is not listed on the licence.
- G. The display and sale of drugs, medications and preparations that require a prescription from a veterinary surgeon is not allowed.

LICENCE CONDITIONS

HOUSING & ENVIRONMENT

1. All animal housing must be of adequate dimensions. The animals must be able to move freely and comfortably. There must be no overcrowding.
2. Keeping groups of 3 or more together is not recommended unless the animals are compatible. Each adult animal should have its own cage. (Note: Fight injuries will be considered as a sign of incompatibility)
3. Housing must be in good condition and kept clean and dry. It must be safe and comfortable for the animals.
4. Suitable bedding must be provided and kept clean and dry. Suitable bedding material includes wood shavings and litter.
5. The environment must be enclosed and kept dry and draft-free and maintained at a temperature below 27°C.

ANIMAL MANAGEMENT & HEALTHCARE

6. Animals must be properly weaned and be able to take solid food before they are displayed for sale.
7. All animals displayed for sale must be healthy. Sick, diseased or injured animals must be removed from display and treated by a licensed practising veterinarian. The veterinarian must certify that the animal is recovered before it can again be displayed for sale.
8. Animals that are pregnant or nursing young must not be displayed.
9. Animals in the display area must not come into contact or in close proximity with other animals in the shop, including animals for grooming.
10. Clean drinking water must be provided at all times. Drinking containers must be kept clean.
11. The shop must display an emergency contact number on the shop front for the public to call in the event of an emergency. There must be evacuation arrangements in place.

REGULATORY REQUIREMENTS

12. Each animal in the shop must be accounted for. The source of an animal, its date of arrival in the shop (and Singapore), the medical history and date of purchase / release to the buyer should be available.
13. Only chinchillas and animals for which AVS has given written approval to display and sell are to be kept on the premises.
14. All animals must be kept in their designated display areas approved by AVS. The licensee must obtain approval from AVS before changing the location of the animal display area.
15. Animals must not be displayed outside the shop premises unless the licensee has obtained written permission from the relevant building or area management.
16. The licensee, manager and all staff who have worked longer than 6 months at the shop must attend structured formalized training for the pet retail industry at a teaching institution recognized by AVS, when required.
17. Shops with a grade must display their latest Grade Decal prominently.
18. There must be no non-compliance with the requirements of other regulatory agencies.

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